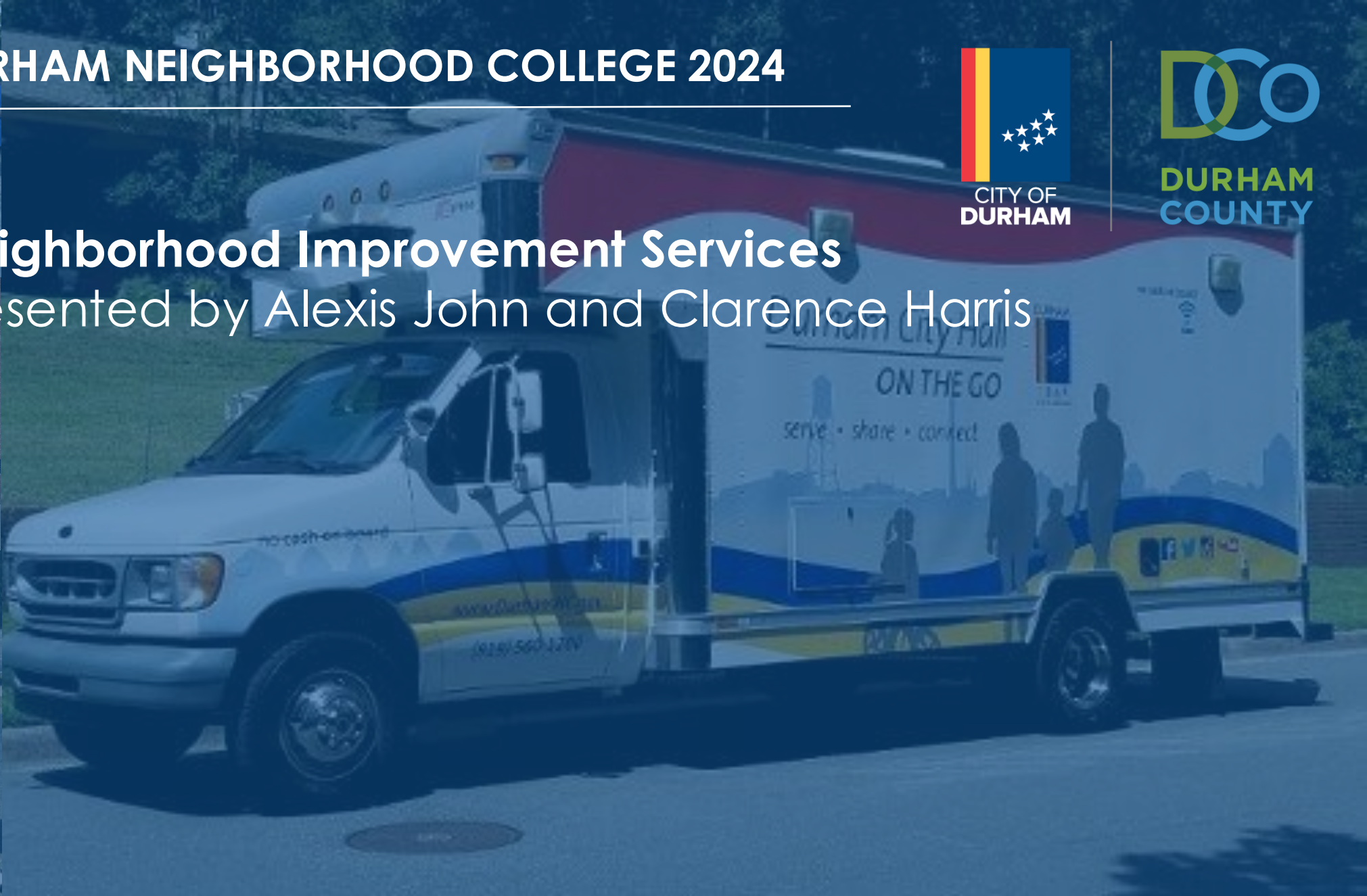


DURHAM NEIGHBORHOOD COLLEGE 2024



Neighborhood Improvement Services Presented by Alexis John and Clarence Harris



Neighborhood Improvement Services Mission & Vision



Alexis John
Interim Director



Inclusive and thriving Communities for All!

A Community-centered organization that works with residents and across city and county departments to provide the highest quality services to inform, engage and encourage resident civic participation, to ensure safe housing, to quickly respond to public nuisances, and to eliminate discrimination in housing, employment, and places of public accommodation.



Neighborhood Improvement Services

Code Enforcement "Safe Housing Is Everyone's Right!"

The Code Enforcement Division ensures all Durham residents live in safe, healthy homes and neighborhoods.

Enforce quality of life ordinances and state statutes:

- City's minimum housing and non-residential building code
- Removal of trash and undergrowth ("weedy lots")
- Abandoned, junk and hazardous vehicles
- State's Unsafe Building Statute



Code Enforcement

Community Centered Code Enforcement & Neighborhood Preservation Program

Community Centered CE

- Improve enforcement outcomes and increase connections with the community.
- Canvassed 1,268 properties and engaged in 641 educational interactions.

Neighborhood Preservation Program

- Complete necessary home repairs for qualified low-income homeowners.
- Completed 10 home repairs in FY 24.



Neighborhood Improvement Services Interactive Activity



Neighborhood Improvement Services

Community Engagement

The Community Engagement Division strives to advance equitable community engagement by strengthening relationships, enhancing civic capacity, and leading inclusive practices within the City.

- **Inform** by providing residents and community organizations with information on programs and services.
- **Engage** by providing the community with avenues that allow them to get involved in civic activities.
- **Partner** with the community, by collaborating with residents, community organizations, and others to improve the quality of life for all residents.



Community Engagement

Equitable Community Engagement

The process of encouraging project/program involvement that **prioritizes, highlights, and amplifies** the voices of the *underrepresented* and *disproportionately impacted* in decision-making processes.



Neighborhood Improvement Services Frequently Asked Questions

I want to get more involved in my neighborhood. What should I do?

- Introduce yourself and get to know your neighbors
- Contact the Community Engagement Strategist assigned to your district.

Can you help my neighbors and I do a neighborhood clean up?

- Yes. Please contact Durham One Call or the Strategist assigned to your District.

My neighbor has trash and debris in their yard. What can I do?

- Talk to your neighbor. Offer to help your neighbor pick up the debris.
- If concern persists, report concern to Durham One Call. Your concern will be directed to the appropriate department



Neighborhood Improvement Services Opportunities for Engagement

Community Building Events

Partners Against Crime(PAC)

Community Engagement Mini-Grants

Community Partner Development Certification Program

Be Heard Durham



Neighborhood Improvement Services Final Thoughts

LET'S IMPROVE OUR COMMUNITIES TOGETHER!



STAY CONNECTED

Neighborhood Improvement Services



<https://www.durhamnc.gov/570/Neighborhood-Improvement-Services>

Alexis John

Interim Director

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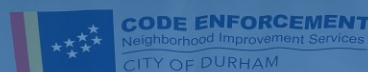


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Questions?

