



Human Services

Departments and services charged with expenditures for the public welfare including public health, mental health, hospitals, and social services.

Business Area Name	FY 2018-19 Actuals	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr.	Dept. % of Funct. Area
Legal						
Public Health	\$24,919,233	\$26,522,073	\$28,122,232	\$27,698,841	4.44%	31.59%
Mental Health	\$6,245,859	\$6,336,751	\$6,498,174	\$6,336,751	0.00%	7.23%
Social Services	\$45,472,867	\$47,954,015	\$55,100,841	\$52,375,917	9.22%	59.74%
Other Human Services	\$649,911	\$1,046,554	\$1,368,207	\$1,258,207	20.22%	1.44%
Total	\$77,287,870	\$81,859,393	\$91,089,454	\$87,669,716	7.10%	100.00%

PUBLIC HEALTH



GOAL 2 HEALTH AND WELL-BEING FOR ALL: Improve the quality of life across the lifespan through protecting the health of community, reducing barriers to access services and ensuring a network of integrated health and human services available to people in need.

Description

The Durham County Department of Public Health works with the Durham community to prevent disease, promote health, and protect the environment. It do so through seven divisions: Leadership and Business Management, Allied Health, Health Education Community Transformation, Dental, Medical Services, Nutrition, and Environmental Health. These divisions work collaboratively to accomplish the following goals:

- Promote optimal health and wellness of all;
- Decrease premature death rates;
- Prevent and control communicable disease; and
- Maximize organization productivity.

In addition to conducting the day-to-day work of public health, the department is also focused on workforce development, communication and marketing, technology, access to medical and dental care, obesity and chronic illness, and education.

Programs

Allied Health

Allied Health is comprised of the laboratory and pharmacy operated within the department. The laboratory provides phlebotomy, specimen procurement, and testing services that aid in the diagnosis, treatment, and prevention of disease for the department's clinics, Lincoln Community Health Center, and at community outreach events. The pharmacy provides medication services for clinics, DCo Wellness Clinic, and DCo Detention Center. The pharmacy maintains a comprehensive formulary enabling treatment and prevention options for a variety of diseases and conditions.

Dental

The Dental Division provides access to comprehensive dental care for uninsured and underinsured children and youth up to 20 years old and pregnant women. Services are provided onsite in a state-of-the-art dental clinic and in the Tooth Ferry, a mobile dental unit that visits specific DPS elementary schools. Staff members also provide dental screenings and oral health education sessions.

Environmental Health

The Environmental Health Division enforces state and local laws and regulations to ensure that food & lodging establishments, institutions, child care facilities, onsite waste treatment, water, and many other health-related services and industries are operated and maintained in a manner that protects public health and the environment. Environmental Health staff issue establishment and system operational permits. Information provided by Environmental Health and local Public Health Emergency Preparedness allows people to make informed decisions about their health and wellbeing as well as that of their families.

Health Education Community Transformation

The Health Education Community Transformation Division addresses health by influencing the decisions and actions that individuals, groups, and communities make to promote health and prevent violence, injury, disease and disability. Health Education also educates, mobilizes, assesses, and creates policy, systems, and environmental change to positively influence the health of Durham County residents. Staff members provide in-person and virtual education, screenings, and evidence-based programs to individuals, neighborhoods, faith-based organizations, and workplaces. Violence reduction programs include Bull City United and Project BUILD, which aim to prevent gun violence and reduce gang involvement, respectively.

Leadership and Business Management

The Leadership and Business Management Division provides support, guidance, and sound business management services to all divisions and programs in Public Health. These functions include administrative oversight of all public health domains, including finance, purchasing, patient registration and billing, IT, registering of vital records, contracts services, and facilities services.

Medical Services

Medical Services Division is the largest component of the department's budget, providing mandated and other health services that address unmet needs of our community. The Medical Services Division investigates, screens, educates, and provides treatment and other clinical care to those who seek or are referred for care. The division's staff is a multidisciplinary matrix of

providers (advanced practice providers and contract physicians), nurses, social workers, and ancillary staff. The primary program areas are Care Coordination for Children, Detention Facility Health Services, Pregnancy Care Management, Refugee Health, School Health, Women’s Health Clinic, and Communicable Disease Control.

Nutrition

The Nutrition Division provides population-based and individual clinical services, so Durham County residents can learn and put into practice behaviors that prevent disease and promote optimal health. Clinical services are provided for Durham residents and encompass individual counseling and/or guidance to prevent, treat, or stabilize diagnosed chronic illnesses. The Durham’s Innovative Nutrition Education (DINE) program teaches students in qualifying schools about nutrition and physical activity to move towards healthier behaviors. The Formerly Incarcerated Transition (FIT) Program provides health care navigation services for eligible individuals recently released from incarceration who are living with a chronic disease.

Budget

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr..
Expenditure	\$24,919,233	\$26,522,073	\$28,122,232	\$27,698,841	4.44%
Personnel	\$15,513,454	\$17,196,059	\$19,026,422	\$18,888,050	9.84%
Operating	\$9,356,894	\$9,326,014	\$9,095,810	\$8,810,791	-5.52%
Capital	\$48,885				
Revenue	\$8,186,812	\$6,821,597	\$8,536,920	\$8,536,920	25.15%
Intergovernmental	\$7,680,368	\$6,320,447	\$8,066,840	\$8,066,840	27.63%
Contributions and Donations	\$2,000				
Service Charges	\$482,925	\$484,150	\$461,380	\$461,380	-4.70%
Other Revenues	\$21,520	\$17,000	\$8,700	\$8,700	-48.82%
Net County Cost	\$16,732,420	\$19,700,476	\$19,585,312	\$19,161,921	-2.73%

FY 2018-19 Actual FTE	FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
233.55	238.55	238.55	238.55	238.55

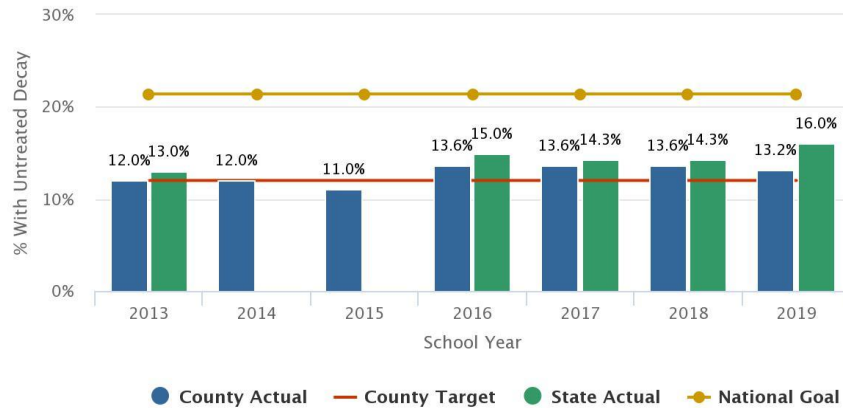
Budget Highlights

- Public Health funding has been reallocated to combat Covid-19 within the community. Additionally, Public Health has added a fee for SARS-CoV-2 detection by nucleic acid amplification testing (\$100).
- The County also funds a select group of community based non-profit organizations that support, directly or indirectly, various County department services. These County supported non-profit agencies are selected through a rigorous annual selection and certification process to ensure quality services and outcomes. The supported non-profits shown here are related to services provided by the department being described, however, the appendix of this document has more detail about all Durham County non-profit funding (see table on next page).

Public Health Non-Profit Support	FY2020-21 1/2 Year Funding
Helping Hand	\$12,500.00
African-American Dance Ensemble	\$2,500.00
Bridge II Sports	\$3,000.00
Believers United for Progress	\$2,500.00
Center for Child and Family Health	\$6,000.00
Diaper Bank	\$5,000.00
Durham Crisis Response Center	\$18,625.00
Durham Striders	\$7,500.00
Farmer Foodshare	\$10,000.00
Food Bank of Central and Eastern NC	\$5,000.00
Inter-Faith Food Shuttle	\$5,000.00
Planned Parenthood South Atlantic	\$8,875.00
Playworks Education Energized	\$5,000.00
Reality Ministries	\$5,000.00
Triangle Champions Track Club	\$3,250.00
TOTAL	\$99,750.00

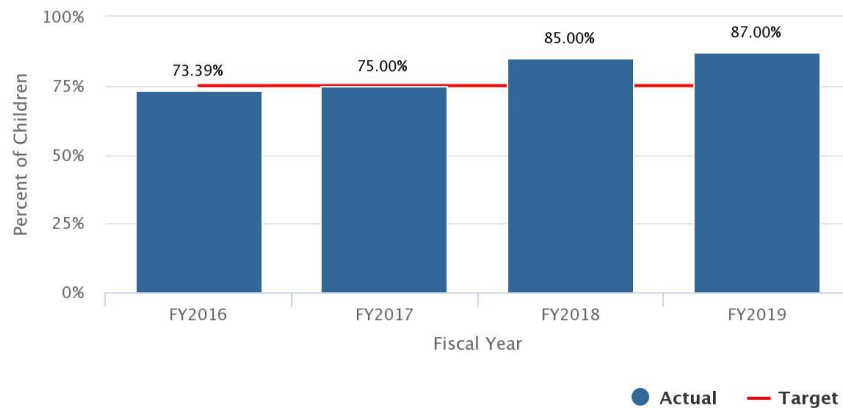
Performance Measures

Measure: PERCENT OF DPS KINDERGARTNERS SCREENED BY THE HEALTH DEPARTMENT WITH UNTREATED DENTAL DECAY



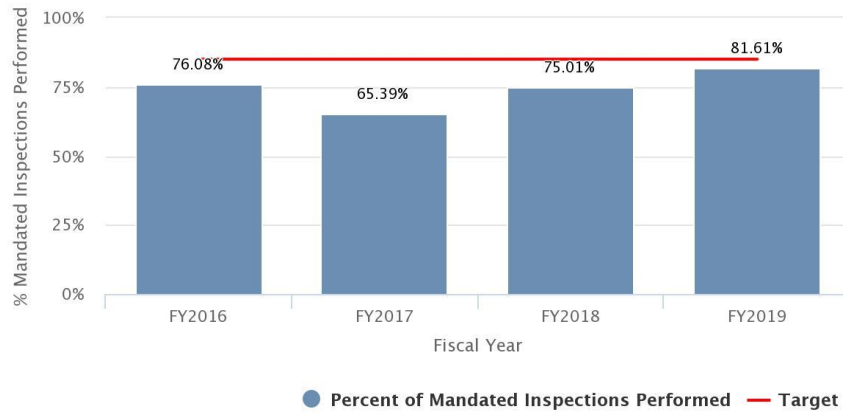
Measure description: Dental decay is one of the most common chronic infectious diseases among children that, if left untreated, can result in problems with speaking, playing, and learning. Children from low income households experience higher untreated tooth decay. Dental decay is measured by visual examination by a public health dental hygienist. If dental decay is found, the student is referred for dental care at Public Health or with their dentist. The dental decay percentage for Durham County typically varies from 12-14%. The estimate for this year is expected to fall at the lower end of this range, mainly because one school that typically has a high proportion of students with untreated dental decay was unavailable for screening. Durham County (13.6%, 2018) and North Carolina (14.3%, 2018) consistently perform significantly better than the national Healthy People 2020 goal (21.4%). Public Health attempts to screen kindergarten students in all of Durham’s public elementary schools in an effort to identify as many children as possible who have a high risk for cavities. A 12% goal is appropriate for Durham. The current national goal for children ages 3 to 5 is 21.4%.

Measure: PERCENT OF CHILDREN WILLING TO EAT HEALTHIER FOODS BY END OF SCHOOL YEAR



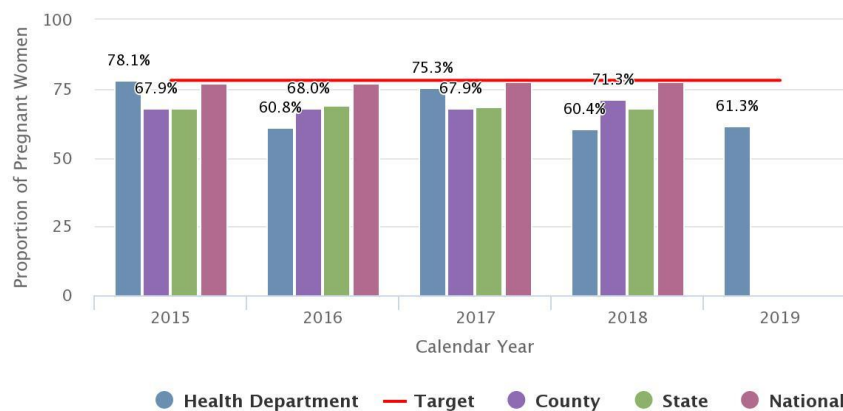
Measure description: This measures the percent of parents (via an end-of-year survey) who indicate their student made a positive nutrition behavior change as evidenced by their willingness to eat healthier foods. The DINE School Program teaches students about nutrition and physical activity to move them toward healthier behaviors. Increased willingness to eat healthier foods is considered a marker of positive behavior change. This trend varies based on the number of parents who complete the survey. Behavior, especially involving food, is difficult to change. Maintaining this current trend indicates the Nutrition Division is successfully engaging elementary school children in healthy eating behaviors enough that their parents have observed these behaviors. Teachers’ active engagement in requesting return of parent surveys appears to influence parent participation positively. Larger sample sizes increase the accuracy of findings. Changes in policy, systems, and environment that support positive behavior change can help people apply what they learn about healthy eating regardless of whether they are participating in ongoing nutrition education. Improving children’s eating habits is challenging. Knowing this, and based on several years of data collection, 75% is an ambitious but achievable target. It indicates that the majority of students in DINE classes whose parents have completed the survey are willing to eat healthier foods.

Measure: PERCENT OF TOTAL MANDATED DURHAM COUNTY INSPECTIONS PERFORMED



Measure description: This measure shows the percentage of State mandated inspections completed. Most of these inspections are for food service establishments. Inspections provide education and regulation toward the goal of food safety. This measure continues trending higher. While the department is still struggling to recruit and retain seasoned staff, it brought on a new staff member this year that already possessed a Food & Lodging authorization. Time not spent training this individual along with their contributions to inspection activities have been positive performance factors. Another new hire had engaged in a large amount of pre-hire preparation that has allowed them to excel in the training and authorization process. This too has contributed to less time spent on training by experienced staff and thus more time spent performing inspections. Coordinated efforts between Plan Review and Shared-Use-Kitchen specialists continues to result in increased overall efficiency. Continued training regarding Food Code application and interpretation has increased competencies and confidence which have resulted in more inspections performed at a higher level of quality.

Measure: PROPORTION OF PREGNANT WOMEN WHO RECEIVE PRENATAL CARE BEGINNING IN THE FIRST TRIMESTER



Measure description: This measure shows the proportion of pregnant women who receive prenatal care beginning in the first trimester. Access to prenatal care in the first trimester of pregnancy is a clinical quality measure to assess the adequacy of prenatal care for pregnant women. Accessing care in the first trimester is essential and associated with positive outcomes for infants and mothers because it decreases the risks of delivering a low birthweight infant and reduces the risk of newborn death. NC DHHS Maternal Health Services has provided a wide range of maternal health services to encourage low-income pregnant women to begin early prenatal care and follow recommended perinatal care guidelines before and after giving birth. The percentage of Durham County patients who start care in the first trimester has fluctuated over the past four years. Overall, trends in Durham County and nationally have improved, while trends in North Carolina have held steady. All data have fallen short of the Healthy People 2020 target of 77.9%. A number of systemic and organizational issues likely contribute to this shortfall. Nationally and locally, many women may delay prenatal care due to concerns regarding immigration status, insurance status, and accessible pregnancy termination services. Within Durham County Public Health, there have been significant program and staffing changes over the past four years. The process for starting prenatal care was not always as clear and easily accessible as possible.

MENTAL HEALTH: ALLIANCE BEHAVIORAL HEALTHCARE



GOAL 2 HEALTH AND WELL-BEING FOR ALL: Improve the quality of life across the lifespan through protecting the health of community, reducing barriers to access services and ensuring a network of integrated health and human services available to people in need.

Description

Alliance Behavioral Healthcare is the Local Management Entity (LME)/Manage Care Organization (MCO) for behavioral health, developmental disabilities, and substance abuse for a catchment area that includes Cumberland, Durham, Johnston and Wake counties.

Alliance is responsible for ensuring that citizens who seek help receive the services and support for which they are eligible to achieve their goals and to live as independently as possible. Alliance is also responsible for making sure citizens receive quality services and that their individual rights are protected.

Alliance is responsible for managing finances, service authorizations, contracts with direct service providers, service quality, and regulatory standards, developing the service array and ensuring appropriate customer choice.

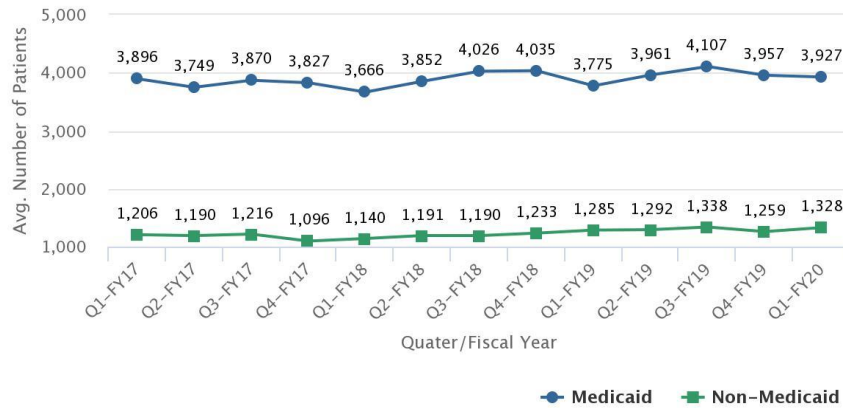
Alliance contracts with more than 2,000 service providers to provide behavioral health, developmental disabilities and substance abuse services to children and adults in the entire catchment area. For those clients who do not speak English, a list of providers who speak other languages can be provided.

Budget

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr..
Expenditure	\$6,245,859	\$6,336,751	\$6,498,174	\$6,336,751	0.00%
Operating	\$6,245,859	\$6,336,751	\$6,498,174	\$6,336,751	0.00%
Net County Cost	\$6,245,859	\$6,336,751	\$6,498,174	\$6,336,751	0.00%

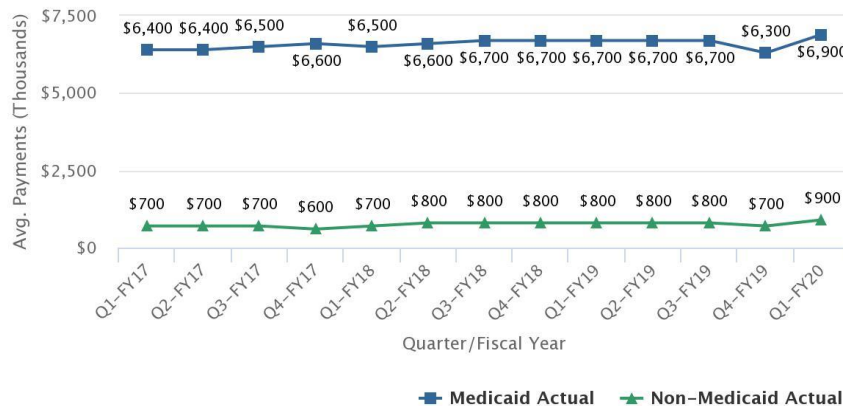
Performance Measures

Measure: AVERAGE NUMBER OF DURHAM COUNTY PATIENTS SERVED PER MONTH



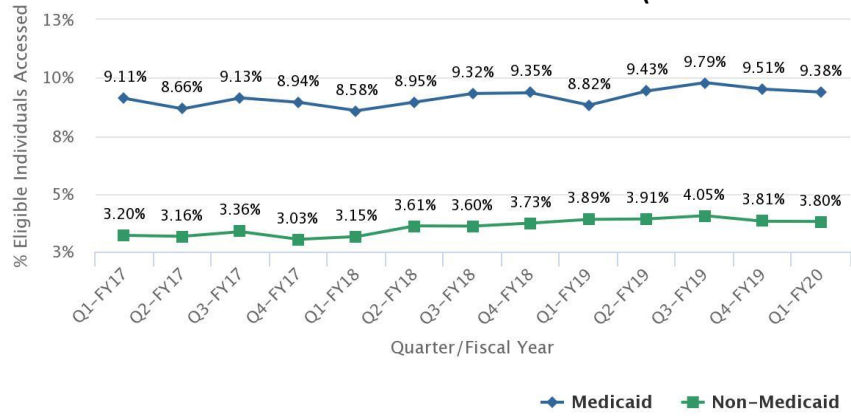
Measure description: This measures the average number of Durham County patients served per month. This number represents the monthly average number of unique individuals that received services from an Alliance provider during the quarter. This measure shows service utilization in both Medicaid and non-Medicaid individuals for Durham County specifically. Alliance tracks any significant changes and trends related to service access, utilization, and spending over time. Any significant changes and trends that are noted receive more detailed data analysis to determine cause, effect on the service system, and to individuals served, and to determine if additional interventions are needed to mitigate negative trends. There is no specific target in relation to service utilization and spending. The data are compared quarterly within Durham County to identify changes in the service system and compared to other Alliance counties as a measure of how services are utilized differently or the same in each county.

Measure: AVERAGE MONTHLY PAYMENTS IN DURHAM COUNTY (IN THOUSANDS)



Measure description: This measure shows spending in both Medicaid and non-Medicaid individuals for Durham County. Alliance tracks any significant changes and trends related to service access, utilization, and spending over time. Any significant changes and trends that are noted receive more detailed data analysis to determine cause, effect on the service system, and to individuals served, and to determine if additional interventions are needed to mitigate negative trends. There is no specific target in relation to service utilization and spending. The data are compared quarterly within Durham County to identify changes in the service system and compared to other Alliance counties as a measure of how services are utilized differently or the same in each county.

Measure: PERCENTAGE OF ELIGIBLE INDIVIDUALS ACCESSED (PENETRATION RATE)



Measure description: This measure shows the penetration rate, or the portion of individuals eligible for services in Durham County who accessed them during a quarter. The average penetration rate for non-Medicaid funded individuals is calculated by comparing the numbers of individuals who accessed services compared to the total number of individuals who are identified as indigent in Durham County. Alliance tracks any significant changes and trends related to service access, utilization and spending over time. Any significant changes and trends that are noted receive more detailed data analysis to determine cause, effect on the service system and to individuals served, and to determine if additional interventions are needed to mitigate negative trends. There is no specific target in relation to service utilization and spending. The data are compared quarterly within Durham County to identify changes in the service system and compared to other Alliance counties as a measure of how services are utilized differently or the same in each county.

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SOCIAL SERVICES



GOAL 2 HEALTH AND WELL-BEING FOR ALL: Improve the quality of life across the lifespan through protecting the health of community, reducing barriers to access services and ensuring a network of integrated health and human services available to people in need.

Description

Social Services programs provide for the protection of abused and neglected children and adults, the provision of services to prevent unnecessary institutionalization of disabled and elderly residents, Work First support services, school and community social work services, and child day care subsidy. Public assistance programs provide entitlement benefits for health access and nutrition services, foster care and adoption payments as well as cash assistance through Work First. Programs include Food and Nutrition Assistance; Medicaid and North Carolina Health Choice for Children; and Work First Family Assistance. The Child Support Enforcement program ensures that non-custodial parents provide financial and medical support for their children. This includes the location of non-custodial parents and their assets, establishing support orders, and establishing paternity. As necessary, this service is also responsible for collection and distribution of payments and enforcement for nonpayment of legal child support obligations.

Programs

Administration and Management

Administration and Management is responsible for providing leadership and oversight for the agency functions including Adult Services, Child Support, Child Welfare, Customer Accountability and Talent Development, Family Economic Independence, and Business Operations. Our Division assists with the formulation and continual improvement of the agency's mission, vision, policies and practices; implements operational management best practices to facilitate effective accountability for agency financial resources and successful attainment of agency outcomes; disseminates information involving interpretation of policies, laws, and activities of the agency.

Adult Services

Adult Services works to promote the independence and enhance the dignity of Durham County's older adults, persons with disabilities and their families, through a community-based system of opportunities, services, benefits and protections.

Child Support

Durham County Child Support Services is responsible for the location of non-custodial participants, establishment of paternity, and the establishment, modification and enforcement of child support orders. North Carolina Child Support Services' mission is to "provide family centered child support services through mutual collaboration with families and partners using innovative strategies to reach a common goal and self-sufficiency" (North Carolina Child Support Services).

Child Welfare

Child Welfare is one of the most important and critical services provided by the Department of Social Services. Federally mandated, the Child Welfare program works to assess, protect, and foster the safety of children from child abuse and neglect. It is a complex service involving the community, service-providers, and the legal system. It is critical to build the most effective Child Welfare program possible that both protects children and cultivates staff.

Customer Accountability and Talent Development

This division includes Quality Assurance and Training, Program Integrity, Talent Development, and the Customer Information Center. Quality Assurance & Training and Talent Development team members provide record review and training support to all mandatory programs throughout the agency as well as contract monitoring to ensure compliance with HB 630. Program Integrity is a mandatory program conducting investigations of suspected fraud or agency errors related to Family Economic Benefits. The Customer Information Center employees are charged with providing first point of contact services to the residents of Durham County in our call center, reception lobbies, and records management.

Family Economic Independence

Family Economic Independence provides an array of economic support programs to children, families, adults, disabled, and seniors that support health and wellness through mandated services. Family Economic Independence administers federally mandated programs that support economic sufficiency, promote health and well-being, and provide employment supports for

qualified individuals. The staff primarily conducts eligibility services, including applications, processing, and maintenance of cases. In addition, the division provides Social Work services in the areas of Work First and Child Care, including case-management.

Budget

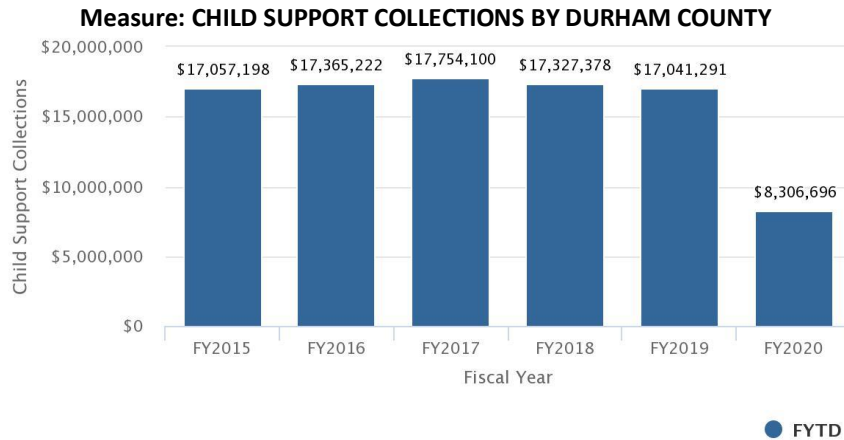
Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr.
Expenditure	\$45,472,867	\$47,954,015	\$55,100,841	\$52,375,917	9.22%
Personnel	\$29,195,803	\$30,622,027	\$37,175,988	\$35,104,647	14.64%
Operating	\$16,277,064	\$17,331,988	\$17,924,853	\$17,271,270	-0.35%
Capital					
Revenue	\$28,837,981	\$28,323,506	\$31,577,345	\$30,153,463	6.46%
Intergovernmental	\$28,561,014	\$28,123,371	\$31,331,843	\$29,907,961	6.35%
Contributions and Donations	\$11,591	\$1,428	\$3,452	\$3,452	141.74%
Service Charges	\$4,518	\$6,600	\$7,050	\$7,050	6.82%
Other Revenues	\$260,858	\$192,107	\$235,000	\$235,000	22.33%
Net County Cost	\$16,634,886	\$19,630,509	\$23,523,496	\$22,222,454	13.20%

FY 2018-19 Actual FTE	FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
513.50	519.00	519.00	576.00	558.00

Budget Highlights

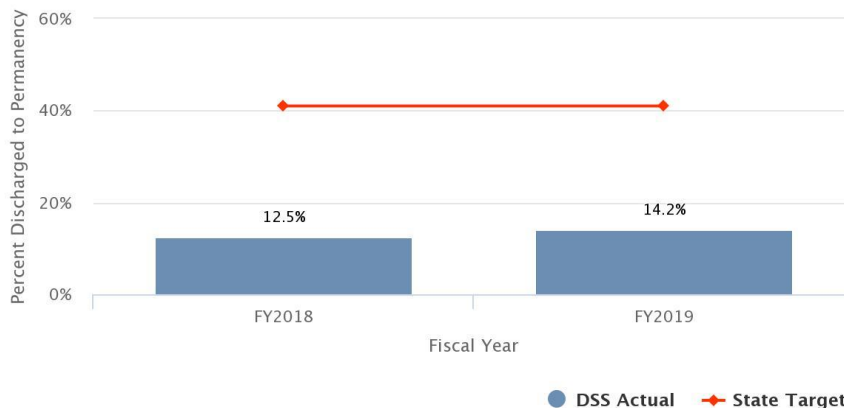
- 39 FTEs were added to the Social Services department to support a State Mandated Correction Plan for the Family Economic Independence Unit. (County Share \$830,949)
- Social Services received 4 Toyota Camry LE vehicles (\$184,807)

Performance Measures



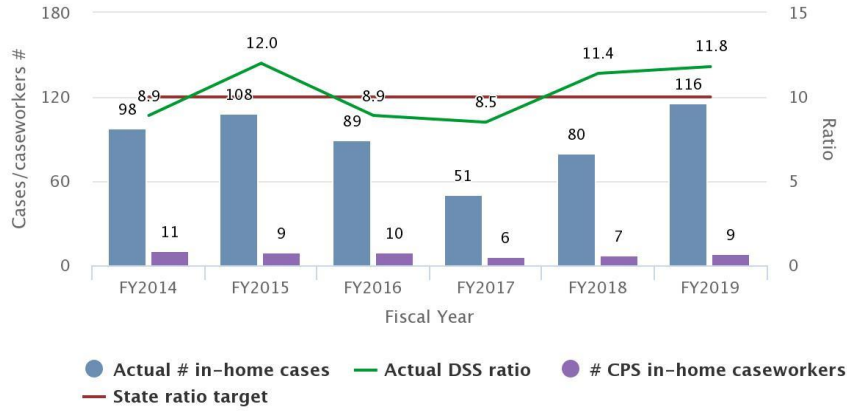
Measure description: This measures the amount of current child support collections in addition to arrears (past due child support) collected by the Durham County Department of Social Services (DSS). Regular and consistent child support payments support family self-sufficiency. Research shows that the payment of child support leads to increased involvement and influence of noncustodial parents in their children’s lives. The target is set each year by the State based on several pieces of legislation and is calculated based on the amount collected the previous year. Durham County’s total collections target for FY 2020 is \$17,028,736.64.

Measure: PERCENTAGE OF CHILDREN WHO ENTER FOSTER CARE IN A 12-MONTH PERIOD THAT ARE DISCHARGED TO PERMANENCY WITHIN 12 MONTHS OF ENTERING FOSTER CARE



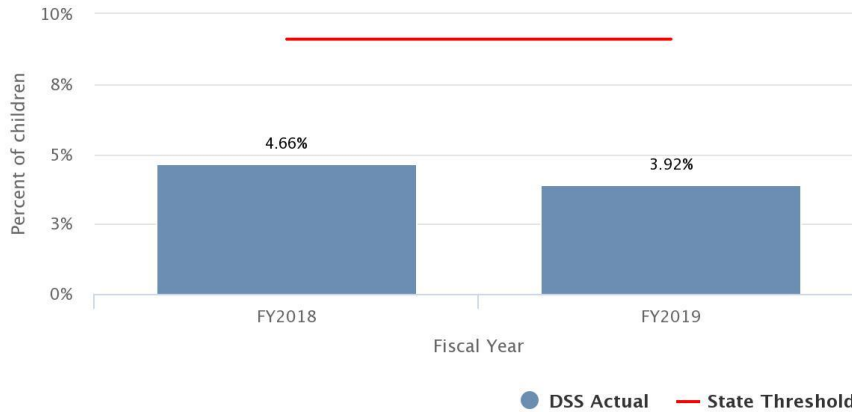
Measure description: Durham County DSS provides leadership for ensuring that 41% of children who enter foster care in a 12-month period are discharged to permanency within 12 months of entering foster care. The aim of foster care is to create a permanent plan for all children that come into care and reach the goals of the plan within one year. Permanency can be defined as reunification with parent/caretaker, legal guardianship with family, or adoption. One year to permanency is a federal requirement. Factors which impact the measure are: (1) insufficient court time to hear the cases, (2) multiple court continuances, (3) lack of judicial resources (only one Guardian Ad Litem attorney & two judges who rotate court), (4) case complexities (such as severe mental health, substance abuse, behavioral management, and interpersonal violence) which can’t be addressed in 12 months, and (5) increase in caseloads (caseloads not being with the State Standard Caseload to Worker Ratio 15:1). The target (41%) is set by the Children’s Bureau and by/in statute/policy & NCDHHS/County MOU of Agreement Performance Measures.

Measure: CHILD PROTECTIVE SERVICES IN-HOME CASELOADS AND FTE RATIO



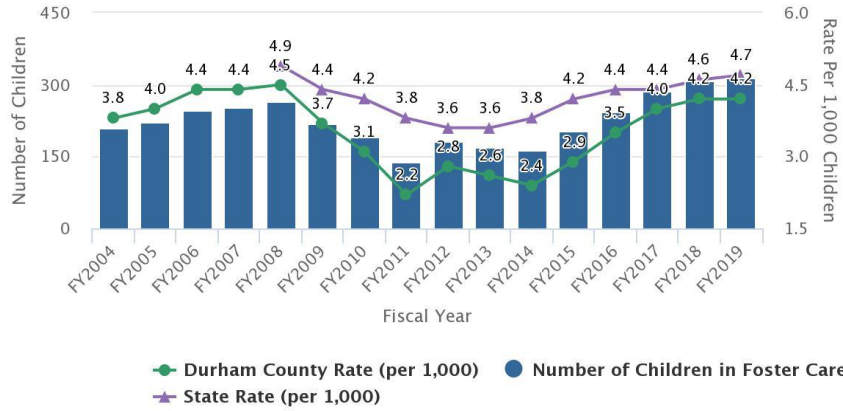
Measure description: This measures the number of open Child Protective Services (CPS) in-home cases for CPS In-Home and Prevention Services divided by the number of CPS in-home caseworkers or Full-Time Equivalent (FTE) employees. Having efficient caseload ratios ensures that workers are responding to clients and providing needed services in a timely manner. Furthermore, appropriate caseloads also help with caseworker retention and prevent workers from being overwhelmed. An increase in the caseload for CPS in-home has led to an increase in the caseload ratio. DSS is no longer meeting the State standard of 10 cases per CPS in-home caseworker. Currently, DSS is above standard at roughly 12 cases per caseworker. With the increased positions in Child Protective Services, the department was able to clean up the backlog within this area which resulted in additional referrals to In-Home and Prevention Services. The State has set the standard for this measure to be one FTE caseworker for every 10 open investigative assessment cases (10:1).

Measure: PERCENTAGE OF CHILDREN WHO WERE VICTIMS OF MALTREATMENT AND ALSO RECEIVED A SUBSEQUENT FINDING OF MALTREATMENT WITHIN A 12-MONTH PERIOD



Measure description: This measure shows repeat maltreatment of children who had a case within 12 months of closing. The intent of this measure is to ensure that children who have been substantiated as abused, neglected, or dependent are protected from further harm. This measure assesses whether a child welfare agency was successful in preventing subsequent maltreatment of a child if the child was the subject of a substantiated or indicated report of maltreatment. DSS has been consistently below the State threshold of 9.1% (a positive finding), meeting the department’s goal for reporting repeat maltreatment. This threshold (9.1%) is set by the Children’s Bureau and by/in statute/policy --- NC General Statute 7B.311 & NCDHHS/County MOU of Agreement Performance Measures.

Measure: DURHAM COUNTY FOSTER CARE RATE (PER 1,000 CHILDREN)



Measure description: DSS tracks the number of children in foster care to monitor, evaluate, and plan for services. Critical needs and services include education, physical and mental health needs, safety and well-being needs, as well as establishment of a permanent plan for the care of the child. In addition, the Federal Children’s Bureau and the North Carolina Division of Social Services tracks these measures to monitor and evaluate outcomes for youth such as safety, repeat maltreatment while in foster care, recidivism, and timeliness to permanence. This measure is critical to assess and determine resources needed to effectively serve children in care and meet State performance measures for permanence and safety. The Durham County rate of children in foster care is increasing and following a similar trend as the State rate. The factors that are contributing to the increase are: (1) increase in sibling size/groups; (2) increase in severity of mental health and developmental delays of parents/caretakers and youth (e.g. youth diagnosed with autism) and a limited number of providers; (3) lack of resources - human capital - DSS, County Attorney, judges and child attorney and court time to hear the cases; (4) generational CPS history thus impacting available kinship care providers; (5) continued substance abuse (e.g. heroin, cocaine, crack) and domestic violence; and (6) young adults taking advantage of the Expanded Foster Care Program (18 -21). There is not a target for the number of children in foster care, as this is an uncontrollable measure based on the needs of Durham County families. The goal is to have only the necessary children in foster care and to establish a plan for permanency as quickly as possible. The State is assessing strategies to prevent placement of children in foster care that may help reduce the number over time.

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COORDINATED TRANSPORTATION SYSTEM



GOAL 2 HEALTH AND WELL-BEING FOR ALL: Improve the quality of life across the lifespan through protecting the health of community, reducing barriers to access services and ensuring a network of integrated health and human services available to people in need.

Description

Durham County ACCESS improves the quality of life of Durham County residents to meet their mobility needs by providing safe and accessible demand response transportation to seniors, individuals with disabilities, residents going to work, and the general public in rural Durham County. Durham County ACCESS is a partner in a coordinated network with the City of Durham's Go ACCESS transportation program. All Durham County ACCESS vans are wheelchair accessible. Interested individuals must complete an application and receive approval to receive service. Durham County ACCESS receives funding from federal, state, and local grants to support this broad level of transportation services and is supported by an appointed transportation Advisory Board. GoDurham ACCESS is the name of the ADA paratransit service for the City of Durham. Only riders who meet the criteria specified by the ADA and who have been certified as eligible can use GoDurham ACCESS. Persons do not qualify automatically just because they have a disability or on the basis of age. Eligibility is based on a person's functional limitations. GoDurham ACCESS provides curb-to-curb (or door-to-door upon request) transportation service for eligible riders. GoDurham ACCESS operates service to all locations within the City of Durham and to any location outside the City that is three-quarters of a mile of any fixed-route service operated by GoDurham.

For more information about Durham ACCESS, please follow this link:

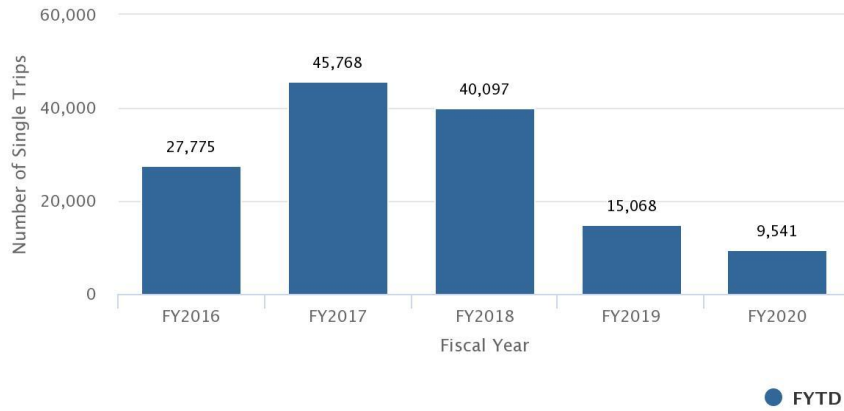
https://godurhamtransit.org/sites/default/files/gdaccessmobilitybooklet_logansmall.pdf

Budget

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr..
Expenditure	\$559,911	\$956,554	\$581,025	\$581,025	-39.26%
Personnel	\$159,618	\$36,495			-100.00%
Operating	\$400,293	\$570,059	\$581,025	\$581,025	1.92%
Capital		\$350,000			-100.00%
Revenue	\$521,064	\$919,059	\$581,025	\$581,025	-36.78%
Intergovernmental	\$521,064	\$919,059	\$581,025	\$581,025	-36.78%
Net County Cost	\$38,847	\$37,495	\$0	\$0	-100.00%

Performance Measures

Measure: NUMBER OF SINGLE DURHAM COUNTY FUNDED ACCESS TRIPS PROVIDED



Measure description: This measure shows the number of single Durham County funded ACCESS trips provided each fiscal year. This measure justifies the ACCESS expenditure that helps meet the mobility needs of the community. A “trip” is an on-demand ride that the consumer takes on an ACCESS van when requested. The system serves citizen transportation needs for the more rural areas of Durham County, the elderly, and disabled citizens. It also provides rides for residents for work or healthcare purposes. In FY 2019-20, Durham County ACCESS became part of an improved, merged system between the County and the City of Durham’s Transportation department. Per the City/County interlocal agreement, the City (through GoTriangle) now has reporting responsibility for Durham County funded trips.

HUMAN SERVICES NONPROFIT AGENCIES



GOAL 2 HEALTH AND WELL-BEING FOR ALL: Improve the quality of life across the lifespan through protecting the health of community, reducing barriers to access services and ensuring a network of integrated health and human services available to people in need.

Description

Durham County is committed to providing financial assistance to those nonprofit agencies which assist it in carrying out its mission. Included in this funds center are nonprofit agencies and other nongovernmental agencies whose work complements the efforts of the county's human service agencies and whose mission is the public welfare of the residents of Durham County.

All funding for the nonprofit Targeted RFP addressing Food Insecurity in FY20-21 is in this fund center. A detailed description of funding recommendations for FY2020-21, as well as information about the new nonprofit funding process the county will begin in January 2021 is in the Appendix.

Food Insecurity Non-Profit Support	FY2020-21 Approved Funding
<p>Believers United for Progress - Community members are served nutritious meals at least once a day through a community kitchen setting. While onsite and on a quarterly basis, individuals are able to engage with at least one social service/community organization that can introduce and enroll them in services addressing the reason(s) they are food insecure (i.e. physical and mental health issues, access to jobs and/or employable skills, and lack of stable housing) . Recipients of the daily community kitchen are recruited as volunteers and encouraged to develop employable skills while they are enrolled in programs that give them the opportunity to make life adjustments.</p>	\$10,000
<p>Catholic Charities of the Diocese of Raleigh - The new food pantry in Durham will utilize the best practices established by the Catholic Parish Outreach (CPO) food pantry in Raleigh. Catholic Charities has 40 years of experience operating CPO which is the largest food pantry in eastern NC. The DCFP will provide families with 7 to 10 days' worth of groceries. The basic food package has been developed by a nutritionist to ensure that families receive a balanced diet. Clients receive canned vegetables and fruits, dried beans, rice, pasta, canned meats, fresh produce, breads, frozen meats, cereal, peanut butter and powdered milk. Clients must have received an assessment of need and be given a referral by a community agency to receive assistance. This requirement increases the likelihood that families will receive other needed assistance in addition to the food and clothing assistance provided by Catholic Charities.</p>	\$5,000
<p>Communities in Partnership - Partnering with a local food bank, local food producers, and a local food distributor, CIP operates a cooperatively-owned food market in Old East Durham. The market decreases food insecurity working on two levels. On the first level, the market reduces hunger, which is the surface of the problem and the most immediate need. Co-op participants pay \$5/month to access \$450-\$500 worth of store items including produce, bakery items, and meats. Crucially, the market provides fresh foods—foods not readily accessible in food pantries or local corner stores.</p>	\$12,500
<p>Food Bank of Central & Eastern North Carolina - The Food Bank is a nonprofit organization dedicated to the mission of ensuring “No One Goes Hungry.” FBCENC serves as a safety net and crucial underpinning to the food assistance network, proudly supporting 116 nonprofits serving the 50,890 individuals identified as food insecure in Durham County. Simply put, FBCENC collects donated, allocated, or purchased food, briefly sorts and stores it at the Durham Branch, and distributes it to local nonprofits (e.g., food pantries, soup kitchens, shelters, senior centers, and programs for low income children), which then provide that food directly to individuals and families struggling with food insecurity. More than half of what we distribute are healthier items such as fresh produce, whole grains, low-fat dairy, and lean protein. Last year, the Durham Branch distributed 4.3 million pounds of food in Durham County—3.6 million meals—which is a 13% increase over the previous year.</p>	\$10,000
<p>SEEDS - Our urban garden provides a safe space in which children learn environmental stewardship, health and nutrition principles, and leadership skills in a hands-on environment. Through experiential learning based in the garden, students feel a deep sense of ownership and commitment to the land and a connection with the foods that they produce. The therapeutic benefits of working in a garden</p>	\$3,750

<p>have been well-documented in research and provide students with the opportunity to be creative, think critically about problem-solving, and acts as an emotional release from living in a high-stress environment. Providing enrichment activities during the summer months also helps to bolster learning retention and continue to improve basic reading, math and life skills which can experience a decline in school-aged students during three months of break from a regular school curriculum. Additionally, SEEDS high school program DIG (Durham Inner-city Gardeners), provides opportunities for project management and developing business skills through a paid position to cultivate farm space and sell produce at market weekly, allowing students seeking college and a career with an opportunity to save and develop financial literacy over 4 years of participation in SEEDS programs.</p>	
<p>Threshold Inc. - Threshold's Healthy Meals Program provides a choice of two hot lunches to members every weekday for \$1.00 and free warm meals on Thursday evenings and weekends every day of the year. The subsidized cost of meals has not increased in more than a decade and provides an affordable meal option for members. Healthy eating and nutrition are an important focus of psychosocial recovery activities at Threshold.</p>	\$3,750
\$45,000	