

Connecting with NC Child Support Services is at your fingertips!

Visit ncchildsupport.ncdhhs.gov and explore!

Parent's Portal

Sign up for Text Alerts, E-Mail Case Manager, Find Local CSS Offices, Clerks of Court, and Interstate Agencies;
Apply for Services; Make Payments.



Mail Payment

NC Child Support Centralized Collections
PO Box 900006
Raleigh, NC 27675

Mail Correspondence

NC Child Support Services
PO Box 20800
Raleigh, NC 27619-0800

Child Support Case Information

Toll Free: 800-992-9457
Hours: 7:30 AM – 5:30 PM

Bank Draft Questions

Toll Free: 1-877-361-5437

Anonymous Tips

Toll Free: 1-855-449-8741



NC Department of Health and Human Services • Division of Social Services
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