

Durham County Department of Social Services
Director's Report for the Board of Social Services

Date: September 2026

Prepared by: Maggie Clapp

Section: Administration

Highlighted Updates

Federal/State Highlights:

- The Food and Nutrition Services Policy Update to FNS 212 Household Composition Special Arrangements and Monitoring Tool effective September 1, 2026, are now available online and can be viewed at:
 - FNS 212: <https://policies.ncdhhs.gov/document/fns-212-household-composition-special-arrangements/>.
 - FNS Monitoring Tool: <https://policies.ncdhhs.gov/document/fns-cn-03-2026-attachment-2-fns-monitoring-tool/>.
- The North Carolina Department of Health and Human Services (NCDHHS) has released the **Know What's Next toolkit** with ready-to-use materials in [English](#) and [Spanish](#). The toolkit includes flyers, social media posts, a rack card and wallet card designed to help people learn about the changes and take steps now to protect their health coverage.
 - **Download and share the toolkit:**
 - English: [Medicaid.nc.gov/changes](https://www.Medicaid.nc.gov/changes)
 - Spanish: [Medicaid.nc.gov/cambios](https://www.Medicaid.nc.gov/cambios)

Local Highlights/Challenges/Concerns:

Director Clapp co-chaired the Economics Committee for September 2026.

- Chaired on September 2nd the DCDEE meeting
- Chaired on September 2nd the Medicaid SA meeting
- Co-chaired on September 3rd the DHB meeting
- Co-chaired on September 4th the Child Support meeting

- Hosted the Economics Statewide Meeting on September 9th, 2026

Director Clapp and AD Margaret Faircloth on September 8th, 2026 presented at the Durham County Audit Oversight Committee Quarterly Meeting on our Work First Finding in 25-26 in Single Audit

Director Clapp attended NCADSS Board Meeting on September 10th, 2026

Director Clapp presented with other Durham County Leadership at the Kick-off for the Durham County Leadership Academy on September 15th, 2026

Director Clapp attended the Durham County Department Directors Meeting on September 16th, 2026

Director Clapp attended the Board of Directors Lincoln Community Health meeting on September 16th, 2026

Director Clapp attended the NC CRP Central Region Meeting on September 17th, 2026

Concerns or Highlights:

Statewide FNS Error Rate

Medicaid Changes

Vacancies in CFS