Social Services Board
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DSS Director

To: Maggie Clapp, Director
Bila Louima, Deputy Director
From: Shontelle A. Smith, Assistant Director
Child and Family Services
Date: October 8, 2026

October is National Domestic Violence Awareness Month; this month is dedicated to supporting survivors, raising awareness, and educating communities about intimate partner violence.

Child and Family Services has a dedicated Domestic Violence (DV) Coordinator who supports families impacted by intimate partner violence. The DV Coordinator works collaboratively with victims/survivors and families to promote safety, stability, and well-being while connecting them with appropriate community-based resources and services.

The DV Coordinator also engages with individuals who have perpetrated intimate partner violence, when appropriate, to support accountability, strengthen healthy family relationships, and connect them with services designed to address the underlying factors contributing to the violence. These services may include referrals for behavioral health support, batterer intervention programs, parenting education, substance use services, and other community resources.

Position Impact:

- 30 families are currently receiving support through the DV Coordinator.
- 138 referrals have been received since October 2025, demonstrating the continued need for specialized domestic violence support within the division.
- Referrals provide families with access to individualized support and connections to appropriate community resources and services.

CPS Intake & Collaborative Services

- Resource Parent Recruitment Activities
  - Recruitment events:
    - 2 events were held in the month of September (PRIDE and Faith Based)

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- Six (6) participants graduated on September 17th from National Training & Development Curriculum (NTDC).

CPS Investigations & Assessments

Family Assessments	115
Investigations	55
Screen Outs	75
Total Reports	269

CPS In-Home & Prevention Services

Homebuilders: There is no availability

Foundations for Families Clinic: 0

# Open Cases	25
# of Children Served	50
# of Cases Closed	0
# of Cases Received	4
# of Children Residing with Their Parents	42
# of Children in TSPs	4
# of Children in Court Approved Placements	4
# of Children in Other placements	0

Parenting Education

6 parents attending in person Parenting Education

8 parents attending virtual Parenting Education

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3 parents participating in 1:1 session (online)

17 total

Supervised Family Time (Visitations):

Community Social Services Assistants (CSSAs) provided transportation for and/or supervised seventy-nine (79) family time sessions. CSSAs provided transportation for seven (7) unsupervised family time sessions.

*The Department continues to offer supervised family time on Saturdays and Sundays. Currently, 3 supervised family time sessions are on Saturdays.

Child Placement & Permanency Services (Foster Care)

As of September 30th, there were 178 children in custody of the Department.

# of Children in Home with Parents	6
# of Children with Unlicensed Relatives	48
# of Children with Licensed Relatives	4
# of Children with Non-Relatives Per Court Order	8
# of Children in Traditional Foster Homes	52
# of Children in Therapeutic Foster Homes	31
# of Children in Group Homes or Facilities	20
# of Children in Jail or Detention	7
# Children on Runaway	2

Children Exiting Foster Care

Reunification	4
Guardianship with Relative	0
Guardianship with Caretaker	0
Custody with Court Approved Caretaker	0
Custody with Non-Removal Parent	0

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Adoption	0
Aged Out of Care	0

Court Continuances

# of Court Case continuance due to DSS	0
# of Court Case continuance due to County Attorneys	1
# of Court Case continuance due to Parents' Attorneys	0
# of Court Case continuance due to Courts	1
# of Court Case continuance due to GAL	0

Program Outcome Measures (HB630) – September 2026
(Note: some outcome measures are *monthly and some *SFY which will be cohort data.

*CWS 3 – Monthly Case Work Home Visits (Foster Care) – State Goal 95%
Of the number of children in foster care for a full month who had at least one visit:
September 2026 – 99.43%

Of the number of children in foster care for a full month who had a visit in the home:
September 2026 – 99.43%

NOTE: This measure is based on the requirement in section 422(b)(17) of the Social Security Act that requires that states ensure that their children in foster care are visited by a case worker monthly. The federal government monitors states annually on performance. The performance standard is that 95% of children who are in care for a full month must receive a visit that month and of all the visits that occur in the home 90% must occur in the child's residence.
*North Carolina has adopted the 95% visitation standard for HB630 County Performance Measures. While the home visit component is not part of the HB630 Measure, the federal government evaluates statewide performance with penalties for noncompliance.

Collaborations/Partnerships:
September 24th-DSS Leadership met with community partner, Alpha Management.
September 24th-Deputy Director and Assistant Director participated in the Child Fatality Protection Team (CFPT) meeting.

Conference Attendance:

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On September 26th, the Guardianship Assistance Program (GAP) Coordinator along with three GAP participants attended a Kinship Conference in Wilmington, NC. The conference provided networking opportunities and education on services and resources available to families.

Vacancies Across the Division:

4-Social Work Supervisors
15-Child Welfare Social Workers
1-CSSA

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