Social Services

Social Services Board
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Maggie Clapp
DSS Director

To: Maggie Clapp, Director
From: Margaret Faircloth, Assistant Director Finance
Re: Finance Report
Date: November 10, 2026

Highlights of Activities

1. **Financials Report** – Expenditures are at 27%, below the 33% benchmark. Revenues are at 34%. Revenues are currently exceeding the established benchmark due to the State not yet loading the capped funding allocations into the reimbursement system. As a result, the system is temporarily allowing DSS to draw down reimbursements above our allocated amounts. Once the State loads the capped allocations, future reimbursements will be adjusted or withheld to offset the additional funds already received by the County. Therefore, the current revenue percentage reflects a temporary timing difference rather than an actual increase in our funding allocation.

2. **Salary Report** - Agency-wide, we are at 28.8% through October, which is 4.5% below the benchmark.

3. **Accounting**–The Accounts Payable (A/P) Team conducted two travel training sessions for agency staff to provide guidance on properly completing and submitting travel requests. The goal of these sessions was to reduce errors, improve processing efficiency, and ensure timely reimbursements for our employees. The training was also recorded and made available on the agency's SharePoint site for future reference and ongoing staff development. This initiative supports our strategic goal of maintaining up-to-date processes and procedures, while promoting consistency, efficiency, and continuous improvement across the agency.

   Please note that the charts below reflect additional direct financial assistance provided to support families in our community. These figures do not include the staff time, case management, or other services provided by DSS staff.

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Housing payments for the past quarter:

Housing /Rental Program	August	September	October
Eviction Diversion	$13,999.27	$26,747.95	$37,437.64
Opening Doors	$4,647.50	$8,935.54	$3,956.00
HOPWA	$3,998.95	$6,089.22	$350.50

Children and Family Services:

	August	September	October
EA PREVENTATIVE	**$1,268.99**	**$686.95**	**$324.36**
Utilities Assistance	$1,268.99	$292.11	$124.36
Rental Assistance	-	-	$200.00
Temporary Housing	-	$352.98	-
Emergency Food	-	$41.86	-
Transportation	-	-	-
Families Assisted	**7**	**3**	**2**

	August	September	October
EA PREVENTATIVE	**$1,113.00**	**$0.00**	**$200.00**
Utilities Assistance	$1,113.00	-	-
Rental Assistance	-	-	$200.00
Families Assisted	**3**	**-**	**1**

	August	September	October
REUNIFICATION	**$600.00**	**$1,118.58**	**$6,421.00**
Utilities Assistance	-	$296.58	-
Rental Assistance	$600.00	$326.00	-
Paternity Testing	-	$496.00	$31.00
Psych Evaluations	-	-	$6,000.00
Other	-	-	$390.00
Families Assisted	**1**	**10**	**5**

4. **Compliance** – List of active audits, monitoring, and reviews.

Name	Status
Single Audit	In progress
SCCA Monitoring (Child Care)	In progress
ERAP Audit-State Treasurer Department	In progress

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Name	Status
2026 Adoption Savings Report	In progress.
HCCBG-Central Pines	Completed on 10/8/2026. No Findings
MAC Coding- State Review	In progress
Internal Audit - County (Medicaid Administrative Claiming, Crisis Intervention & LIEAP, Child Support)	In progress
1571 Review of August 2025 & May 2026 Reports	In progress
Vault Review-Pop-Up	Completed. Awaiting final report.
Trust Account Audit	In Progress

5. **Contracts**– Major contracts have moved smoothly through the review and approval process this quarter. Coordination with Legal, Risk Management, County Compliance, and Finance has significantly improved contract processing.

6. **Non-Emergency Medical Transportation (NEMT) –** Transportation trips for the past quarter.

August 6,677	September 6,514	October 6,459

Please find the attached documents: DSS Financials Report November 2026 (October 2026 Data)

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