Social Services

***Social Services Board***
Wendy Sotolongo, Chair
Dr. Monique Holsey-Hyman, Vice Chair
Dionne Moore
Roberta Price
Commissioner Stephen Valentine

***Maggie Clapp***
*DSS Director*

To: Maggie Clapp, Director
Bila Louima, Deputy Director
From: Shontelle A. Smith, Assistant Director
Child and Family Services
Date: November 13, 2026

November is recognized as National Adoption Month; this month brings awareness of children and youth in foster care who need safe, stable, loving, permanent families. The theme for 2026 is A Home for Every Child which promotes timely permanency and lasting family connection. The campaign focuses on older youth, who often wait longer for permanency emphasizing their inclusion in permanency planning and maintaining meaningful relationships with siblings, relatives, and other supportive adults.

## CPS Intake & Investigations/Assessments

| | |
|---|---|
| Family Assessments | 76 |
| Investigations | 62 |
| New Allegations on Open Case | 31 |
| Screen Outs | 69 |
| Total Reports | 238 |

## CPS In-Home & Prevention Services

Homebuilders: 1 family referred; denied services due to not meeting the imminent risk criteria.

Foundations for Families Clinic: 0

| | |
|---|---|
| # Open Cases | 24 |
| # of Children Served | 43 |
| # of Cases Closed | 4 |
| # of Cases Received | 2 |
| # of Children Residing with Their Parents | 34 |



***HIPAA Confidentiality Notice:*** This electronic message, including any documents, files or previous electronic messages attached to it, may contain Protected Health Information or other confidential information protected under state and federal law, and is intended solely for the use of the individual or entity to whom it is addressed. If you are not the intended recipient, please be advised that any unauthorized use, dissemination, printing, copying, or the taking of any action in reliance on the contents of this information is strictly prohibited. If you have received this electronic message in error, please immediately notify the sender with a copy to compliance@dconc.gov, and destroy this message.

**AVISO DE CONFIDENCIALIDAD:** Este mensaje electrónico, incluidos los documentos, archivos o mensajes electrónicos anteriores adjuntos, puede contener Información de Salud Protegida (PHI) u otra información confidencial protegida por las leyes estatales y federales, y está destinado únicamente para el uso de la persona o entidad a quien va dirigido. Si usted no es el destinatario previsto, tenga en cuenta que cualquier uso no autorizado, diseminación, impresión, copia o la toma de cualquier acción en base al contenido de esta información está estrictamente prohibido. Si ha recibido este mensaje electrónico por error, Por favor notifique inmediatamente al remitente con una copia a compliance@dconc.gov, y destruya este mensaje.

| | |
|---|---|
| # of Children in TSPs | 4 |
| # of Children in Court Approved Placements | 5 |
| # of Children in Other placements | 0 |

## Parenting Education

5 parents attending in person Parenting Education

6 parents attending virtual Parenting Education

5 parents participating in 1:1 session (online)

16 total

13 parents graduated from the Parenting Education program on 10/28/26. The Department held an in-person graduation to celebrate this outstanding accomplishment.

## Supervised Family Time (Visitations):

Community Social Services Assistants (CSSAs) provided transportation for and/or supervised sone hundred and three (103) family time sessions. CSSAs provided transportation for ten (10) unsupervised family time sessions.

*The Department continues to offer supervised family time on Saturdays and Sundays. Currently, 4 supervised family time sessions are on Saturdays.

## Collaborative Services

Resource Parent Recruitment Activities

- Recruitment Events:
  3 events held in October/early November
- NTDC being held for 4 participants (all kinship homes)
- Licensing Unit goal of licensing/retention of 70 Resource Homes for FY 26-27; currently have 60 homes.

## Child Placement & Permanency Services (Foster Care)

As of October 31st, there were 181 children in custody of the Department.



***HIPAA Confidentiality Notice:*** This electronic message, including any documents, files or previous electronic messages attached to it, may contain Protected Health Information or other confidential information protected under state and federal law, and is intended solely for the use of the individual or entity to whom it is addressed. If you are not the intended recipient, please be advised that any unauthorized use, dissemination, printing, copying, or the taking of any action in reliance on the contents of this information is strictly prohibited. If you have received this electronic message in error, please immediately notify the sender with a copy to compliance@dconc.gov, and destroy this message.

**AVISO DE CONFIDENCIALIDAD:** Este mensaje electrónico, incluidos los documentos, archivos o mensajes electrónicos anteriores adjuntos, puede contener Información de Salud Protegida (PHI) u otra información confidencial protegida por las leyes estatales y federales, y está destinado únicamente para el uso de la persona o entidad a quien va dirigido. Si usted no es el destinatario previsto, tenga en cuenta que cualquier uso no autorizado, diseminación, impresión, copia o la toma de cualquier acción en base al contenido de esta información está estrictamente prohibido. Si ha recibido este mensaje electrónico por error, Por favor notifique inmediatamente al remitente con una copia a compliance@dconc.gov, y destruya este mensaje.

| | |
|---|---|
| # of Children in Home with Parents | 9 |
| # of Children with Unlicensed Relatives | 57 |
| # of Children with Licensed Relatives | 5 |
| # of Children with Non-Relatives Per Court Order | 4 |
| # of Children in Traditional Foster Homes | 51 |
| # of Children in Therapeutic Foster Homes | 34 |
| # of Children in Group Homes or Facilities | 16 |
| # of Children in Jail or Detention | 3 |
| # Children on Runaway | 2 |

## Children Exiting Foster Care

| | |
|---|---|
| Reunification | 4 |
| Guardianship with Relative | 0 |
| Guardianship with Caretaker | 0 |
| Custody with Court Approved Caretaker | 0 |
| Custody with Non-Removal Parent | 0 |
| Adoption | 0 |
| Aged Out of Care | 2 |

## Court Continuances

| | |
|---|---|
| # of Court Case continuance due to DSS | 0 |
| # of Court Case continuance due to County Attorneys | 1 |
| # of Court Case continuance due to Parents' Attorneys | 2 |
| # of Court Case continuance due to Courts | 7 |
| # of Court Case continuance due to GAL | 0 |

## Program Outcome Measures (HB630) – October 2026

(Note: some outcome measures are *monthly and some *SFY which will be cohort data.

## *CWS 3 – Monthly Case Work Home Visits (Foster Care) – State Goal 95%



***HIPAA Confidentiality Notice:*** This electronic message, including any documents, files or previous electronic messages attached to it, may contain Protected Health Information or other confidential information protected under state and federal law, and is intended solely for the use of the individual or entity to whom it is addressed. If you are not the intended recipient, please be advised that any unauthorized use, dissemination, printing, copying, or the taking of any action in reliance on the contents of this information is strictly prohibited. If you have received this electronic message in error, please immediately notify the sender with a copy to compliance@dconc.gov, and destroy this message.

**AVISO DE CONFIDENCIALIDAD:** Este mensaje electrónico, incluidos los documentos, archivos o mensajes electrónicos anteriores adjuntos, puede contener Información de Salud Protegida (PHI) u otra información confidencial protegida por las leyes estatales y federales, y está destinado únicamente para el uso de la persona o entidad a quien va dirigido. Si usted no es el destinatario previsto, tenga en cuenta que cualquier uso no autorizado, diseminación, impresión, copia o la toma de cualquier acción en base al contenido de esta información está estrictamente prohibido. Si ha recibido este mensaje electrónico por error, Por favor notifique inmediatamente al remitente con una copia a compliance@dconc.gov, y destruya este mensaje.

Of the number of children in foster care for a full month who had at least one visit:
October 2026 – 99.42%

Of the number of children in foster care for a full month who had a visit in the home:
October 2026 – 100%

NOTE: This measure is based on the requirement in section 422(b)(17) of the Social Security Act that requires that states ensure that their children in foster care are visited by a case worker monthly. The federal government monitors states annually on performance. The performance standard is that 95% of children who are in care for a full month must receive a visit that month and of all the visits that occur in the home 90% must occur in the child's residence.
*North Carolina has adopted the 95% visitation standard for HB630 County Performance Measures. While the home visit component is not part of the HB630 Measure, the federal government evaluates statewide performance with penalties for noncompliance.

Vacancies Across the Division:
3-Social Work Supervisors
11-Child Welfare Social Workers
1-Social Worker III (Adoptions)
1-Social Worker II (Licensing)
1-CSSA



***HIPAA Confidentiality Notice:*** This electronic message, including any documents, files or previous electronic messages attached to it, may contain Protected Health Information or other confidential information protected under state and federal law, and is intended solely for the use of the individual or entity to whom it is addressed. If you are not the intended recipient, please be advised that any unauthorized use, dissemination, printing, copying, or the taking of any action in reliance on the contents of this information is strictly prohibited. If you have received this electronic message in error, please immediately notify the sender with a copy to compliance@dconc.gov, and destroy this message.

**AVISO DE CONFIDENCIALIDAD:** Este mensaje electrónico, incluidos los documentos, archivos o mensajes electrónicos anteriores adjuntos, puede contener Información de Salud Protegida (PHI) u otra información confidencial protegida por las leyes estatales y federales, y está destinado únicamente para el uso de la persona o entidad a quien va dirigido. Si usted no es el destinatario previsto, tenga en cuenta que cualquier uso no autorizado, diseminación, impresión, copia o la toma de cualquier acción en base al contenido de esta información está estrictamente prohibido. Si ha recibido este mensaje electrónico por error, Por favor notifique inmediatamente al remitente con una copia a compliance@dconc.gov, y destruya este mensaje.