



Social Services

Social Services Board

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Maggie Clapp

DSS Director

To: Maggie Clapp, Director
From: Margaret Faircloth, Assistant Director Finance
Re: Finance Report
Date: May 22, 2026

Highlights of Activities

- Financials Report** – Expenditures are currently at 72%, which is below the 83% benchmark. Revenues are at 79%.
- Salary Report** - Agency-wide, we are at 76% through Apr, which is 7% below the benchmark.
- Accounting**– Below are housing payments for the past quarter.

Housing /Rental Program	February	March	April
Eviction Diversion	\$44,546.13	\$62,250.30	\$30,060.01
Opening Doors	\$5,361.71	\$4,630.10	\$ 0
HOPWA	\$22,742.39	\$22,075.22	\$22,902.98

- Compliance** – The Single Audit has now been completed, and the County overall received four findings, with only one finding related to DSS. The DSS finding was identified as a Material Weakness – Eligibility. This was not a monetary finding, but rather related to the percentage of required second-party reviews completed. DSS has completed a Corrective Action Plan, and County Finance will begin monitoring implementation efforts this month. In addition, DSS leadership will present and discuss the matter with the Internal Audit Board in September. Director Clapp, AD Bacote, and I also had the opportunity to meet with the County’s new Internal Audit Director, Shirley McFadden. We look forward to working collaboratively with her moving forward.

Name	Active	Date	Fiscal Year	Comments
REDA Audit	Yes	Aug-25	FY 25-26	Waiting on official report.
HCCBG Monitoring Revisit	No	4/7/2026	FY 25-26	Completed No Findings
SCCA Monitoring	Yes	Apr-26	FY 25-26	In process. Exit interview June 4, 2026.
Single Audit	No	7/8/2025	FY 25-26	Completed - Only 1 Finding for DSS

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5. **Budget**– At this stage, DSS is primarily in a waiting period as the County continues working with the Board of County Commissioners (BOCC) toward final budget approval. DSS is partnering with the Durham County Justice Services Department to reestablish the Family Treatment Court Collaborative. This initiative is intended to support parents and caregivers whose substance use impacts their ability to parent effectively. Successful program outcomes will help improve family stability and increase opportunities for safe and timely reunification.

6. **Non-Emergency Medical Transportation (NEMT)** – Transportation trips for the past quarter. The program experienced a steady increase in utilization, with trip volume increasing by approximately 700 trips since February.

Feb 6,389	Mar 6,580	Apr 7,060
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7. **Vacancies** – The division continues to have one vacancy; however, the recruitment packet has been submitted and is moving through the approval process. This position is for a Contract Coordinator, which is especially critical during this time of year as we are currently in the midst of contract season. Filling this role remains a priority to help support timely contract execution, monitoring, and vendor coordination.

Please find the attached documents: May 2026 Financial Report

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