

Assistant Director's Report

Division of Family Economic Independence

08/11/2026

FEI APPLICATIONS:

Total Applications Taken by Program:

Food & Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Taken		Food and Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Pending
2,223	142	0	2,365		1,124	100	0	1,224

Total Applications Pending:

Total Applications Disposed by Program:

Food & Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Disposed		Food and Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Approved
2,109	50	0	2,159		1,014	9	0	1,023

Total Applications Approved by Program:

Total Applications Withdrawn:

Food & Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Withdrawn		Food and Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Denied
170	28	0	198		925	13	0	938

Total Applications Denied by Program:

*Data Source: Data Warehouse/NC Fast

Durham's FNS Applications Timeliness:	Durham's WFFA Applications Timeliness:
Regular Timeliness = 95.07%	95.45%
Expedite Timeliness = 96.00%	

CHILDCARE SERVICES

As of August 11, 2026, there are no families remaining on the Childcare Subsidy Waitlist.

Childcare Subsidy Waitlist Priority Groups are:

1. Child Protective Services (CPS)
2. Child Welfare Services (CWS)
3. Children in DSS custody (Foster Care). The foster parent or custodial parent is employed or in school.
4. Families in Work First who have a current Mutual Responsibility Agreement (MRA) and receive active services.
5. Teen Parents
6. Siblings (including newborns) with families who are already receiving services.
7. Provide Childcare for 25% of the maximum allowed 64 children identified by Durham Early Head Start as enrollees of the Early Head Start –CCP Grant Award, ages 0 to 4 transition out of EHS program, also eligible for DSS Childcare Subsidy.
8. Children with special needs and families experiencing homelessness. (4% Vulnerable Populations Set-Aside)

of Children enrolled in Early Head Start (EHS) Grant Award Recipients July 2026: 22

of children enrolled in Head Start (HS) and North Carolina Pre-Kindergarten program (NC PreK) added to DSS wait list July 2026: 0

Attrition. Calculated by adding the new vouchers issued and subtracting the number of children terminated July 2026: Added: 58 Terminated: 33 Total FY 2026-2027

Title IV-E children (Foster Care Placements) receiving Childcare Subsidy July 2026: 49 children (Total Children Served)

Homeless/Shelter Children served as of July 2026: 32 Children/18 Families

Durham County Childcare Subsidy Preliminary Spending Coefficient July Service Month/August Payment Month 2026: 84.34 % (***State Preliminary Spending Coefficient July Service Month/August Payment Month: 82.45%***)

Number of County Transfers to Durham County in July 2026: Added-6 Families 6 Families YTD 2026-2027

Program Updates:

- Currently accepting applications.
- Two childcare vacancies. 1 More Than a Job NC vacancy and 1 Work First Employment Social Worker. These two positions have been reclassified and awaiting exemption approval.

FEI RECERTIFICATIONS:

Participants Summary – July 2026		
Program	Cases	Participants
Food and Nutrition Services	14,916	29,107
Work First – Child Only and Refugee Cash	76	100
Work First Benefit	25	59
Benefit Diversion	0	0
Total:	15,016	29,266

**Data Source: Data Warehouse / NC Fast*

Recertifications – July 2026			
Program	Recertifications Due	Recertifications Completed	Timeliness %
Food Nutrition Services	1,982	1,480	95.61%
Work First – Child Only and Refugee Cash	3	6	100%
Total:	1,985	1,486	97.80%

**Data Source: Data Warehouse / NC Fast*

Human Service Technician (HST) Unit Summary for July 2026

Effective February 2026 the 4 HSTs are working collectively to support the Food and Nutrition Services Applications and Recertifications Teams.

- 4 HSTs submitted 383 FNS paper applications, scanned, uploaded, and routed 871 emails received via the FNSverifications@dconc.gov email box.