



Social Services

Social Services Board

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DSS Director

To: Maggie Clapp, Director
Bila Louima, Deputy Director
From: Shontelle A. Smith, Assistant Director
Child and Family Services Division
Date: August 19, 2026

Through our Backpack 4 Kids initiative, the Department referred more than **250** children to receive backpacks filled with essential school supplies. Thanks to our valued partnership with The Nonprofit Volunteer and Leadership Center, we received over **500** backpacks to provide to children and families in our community.

The Department is proud to support children and families as they prepare for the school year. We will continue to work with community partners to provide school supplies for children who were not referred before the deadline, but are in need, helping to ensure every child has the tools and support needed to make this academic year a success.

Child Protective Services Investigations & Assessments:

Family Assessments	87
Investigations	35
Screen Outs	55

CPS Intake & Collaborative Services:

- **Resource Parent Recruitment Activities**
 - Upcoming Recruitment events:
 - 8 events were held in the month of July
 - Retention event being held in August for current Resource Parents
 - 18 families at Resource Parent Interest Meeting in July
 - Next NTDC class dates: 8/18/26-9/24/26
- **Fatherhood Engagement Coordinator:**

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- o Position was posted 7/21/26-8/4/26. We are now in the process of reviewing candidates and will work to schedule interviews in August.

CPS In-Home & Prevention Services:

Homebuilders: 0 -meeting imminent risk criteria has prevented families being served.

Foundations for Families Clinic: Referrals were paused while the physician was out of the office.

# Open Cases	29
# of Children Served	60
# of Cases Closed	3
# of Cases Received	4
# of Children Residing with Their Parents	48
# of Children in TSPs	2
# of Children in Court Approved Placements	10
# of Children in Other placements	1

Parenting Education:

21-Parents have been referred.

4 -Parents are receiving 1:1 Parenting Education

17- Parents participating in parenting classes

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Supervised Family Time (Visitations):

Community Social Services Assistants (CSSAs) provided transportation for and/or supervised seventy-nine (79) family time sessions. CSSAs provided transportation for four (4) unsupervised family time sessions.

A total of **19** children participate in unsupervised visits, which is an important step toward reunification.

*Two families are receiving supervised family time on Saturdays.

Child Placement & Permanency Services:

As of July 31st, **179** children were in custody of the Department.

# of Children in Home of Parents	5
# of Children with Unlicensed Relatives	62
# of Children with Licensed Relatives	5
# of Children with Non-relatives per Court Order	6
# of Children in Traditional Foster Homes	43
# of Children in Therapeutic Foster Homes	30
# of Children in Group Homes or Facilities	19
# of Children in Jail or Detention	8
# of Children on Runaway	1

Program Outcome Measures (HB630) – July 2026

(Note: some outcome measures are *monthly and some *SFY which will be cohort data.

***CWS 3 – Monthly Case Work Home Visits (Foster Care) – State Goal 95%**

Of the number of children in foster care for a full month who had at least one visit:

July 2026 – 99.43%

Of the number of children in foster care for a full month who had a visit in the home:

July 2026 – 99.43%

NOTE: This measure is based on the requirement in section 422(b)(17) of the Social Security Act that requires that states ensure that their children in foster care are visited by a case worker monthly. **The federal government** monitors states annually on performance. **The performance standard is that 95% of children who are in care for a full month must receive a**

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visit that month and of all the visits that occur in the home 90% must occur in the child's residence.

*North Carolina has adopted the 95% visitation standard for HB630 County Performance Measures. While the home visit component is not part of the HB630 Measure, the federal government evaluates statewide performance with penalties for noncompliance.

Collaborations/Partnerships:

On August 4th, Leadership from Child and Family Services met with the team from the Child Abuse and Neglect Medical Evaluation Clinic.

On August 4th, Leadership also met with Durham Public Schools.

On August 7th, the program manager of CPS In-Home & Prevention services attended the Greater Durham School Attendance Summit.

On August 12th, Leadership from Child and Family Services met with Duke Hospital's Social Work and Case Management Division.

Challenges/Barriers:

Securing appropriate placements for youth who have complex needs and are ready for discharged from the hospital.

Vacancies Across the Division:

3-Social Work Supervisors
11-Child Welfare Social Workers
1-Social Worker III

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