

	FY 26	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Family Safety And Permanency Division													
Child Protective Services - Investigative Assessments													
Total number of reports	1,973	210	221	189	259	190	177	222	258	247			
Number of reports investigated	1,567	145	139	269	200	134	136	170	186	188			
Total number of investigative assessments	310	26	34	27	43	42	37	N/A	52	49			
Total number of family assessments	750	101	87	98	122	71	76	N/A	99	96			
Child Placement And Permanency Services - Foster Care													
Number of children in DSS custody		178	176	178	179	176	177	177	187	185			
Male		95	93	97	97	98	106	105	108	106			
Female		83	83	81	82	77	71	72	79	79			
Race- Black		149	146	146	149	143	148	148	158	156			
Race- White		18	18	18	16	17	13	14	15	15			
Race- Hispanic		7	8	9	9	9	9	8	7	7			
Race- Other		4	4	5	5	7	7	7	7	7			
Number in custody from 0 - 12 months		37	41	44	50	47	54	56	67	62			
Number in custody from 13 - 24 months		39	38	28	29	31	28	30	29	35			
Number in custody 25+ months		102	97	106	100	98	95	91	91	88			
Number of voluntary placement agreements (18-21 year olds)		34	33	34	33	30	32	31	33	34			
Number of new placements		5	4	8	7	6	9	6	12	5			
Number of exits from foster care		8	6	6	6	9	8	6	3	7			
Reunifications		0	3	2	3	6	5	1	2	2			
Custody		0	0	0	0	0	0	0	1	0			
Guardianship		0	0	2	1	0	0	0	0	1			
Adoption		6	1	2	0	0	2	2	0	1			
Aged out/Emancipation		2	2	0	2	3	1	3	0	3			
Other (not previously reported, death, transfer)		0	0	0	0	0	0	0	0	0			
CPS In-Home Services													
# of open cases for CPS In-Home Services				44	45	48	55	57	49	39			
# of children in In-Home Services				69	80	88	107	105	92	77			
Monthly Foster Care Home Visits													
95% of all foster youth have ONE face-to-face visit with the social worker each month.		98.87%	96.51%	98.24%	98.26%	97.08%	99.40%	97.06%	98.86%	95.03%			
Percentage of children in foster care for a full month who had a visit in the home		97.71%	91.57%	92.22%	94.67%	93.37%	94.61%	92.12%	93.64%	98.84%			
Child Placement And Permanency Services - Adoptions / Termination of Parental Rights (TPR)													
Number of adoptions by relatives	7	4	1	1	0	0	0	0	0	1			
Number of adoptions by non-relatives	7	2	0	1	0	0	2	2	0	0			
Number of home adoptive studies completed	29	3	2	1	7	7	1	1	4	3			
Child Placement And Permanency Services - NTDC And Foster Home Licensing													
Total number of licensed foster homes		63	62	62	66	58	59	52	58	58			
Total number added that were newly licensed		1	0	1	4	0	1	1	5	0			
Total number that were removed or terminated		4	1	0	0	4	1	5	1	1			
Number of available homes for new placement		17	20	18	25	22	22	21	28	20			
Foster Care Costs													
Room and board	\$1,931,809.19	\$288,450.14	\$243,638.38	\$226,677.18	\$228,342.76	\$191,265.80	\$165,332.81	\$192,387.49	\$198,612.72	\$197,101.91			
Personal needs	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			
Clothing	\$42,835.25	\$11,310.00	\$1,780.00	\$1,250.00	\$12,640.00	\$245.25	\$160.00	\$11,630.00	\$2,070.00	\$1,750.00			
Educational	\$4,555.43	\$1,835.21	\$15.00	\$215.00	255	\$630.22	\$0.00	0.00	\$730.00	\$875.00			
Misc	\$34,728.09	\$6,623.59	\$6,467.21	\$4,928.48	\$3,032.66	\$1,939.99	\$1,693.19	\$5,026.17	\$3,557.01	\$1,459.79			
Respite care	\$31,348.02	\$2,472.16	\$2,724.24	\$8,495.08	\$869.54	\$225.00	\$1,225.00	\$11,650.00	\$650.00	\$3,037.00			
Medical needs	\$2,581.19	\$912.19	0	\$623.02	\$200.00	\$115.00	\$410.98	\$0.00	\$0.00	\$320.00			
Emergency payment	\$15,261.15	\$0.00	\$12,727.15	\$0.00	\$0.00	\$1,130.00	\$0.00	\$0.00	\$0.00	\$1,404.00			
Recoupment	\$52,467.16	\$1,243.00	\$6,946.88	\$5,192.90	\$5,453.70	\$1,694.86	\$10,114.70	\$2,116.00	\$1,783.60	\$17,921.52			
Total foster care costs	\$2,011,645.16	\$310,360.29	\$260,405.10	\$236,995.86	\$239,886.26	\$193,856.40	\$158,707.28	\$219,571.66	\$203,836.13	\$188,026.18			
County cost for undocumented youth (subset of all FC costs)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			
Adult Services													
Adult Protective Services (APS)													
Number of new APS reports evaluated	695	93	65	82	79	61	93	63	65	94			
Number of new APS Intakes accepted for evaluation	401	54	42	58	39	42	50	35	24	57			
# of new 204 cases received	51	9	10	7	4	6	7	7	0	1			
# of new ongoing 204 cases		19	22	23	20	12	15	15	13	8			
# of closed 204 cases		3	5	5	6	12	3	3	1	6			
Adult Guardian Services													
Number of adults for whom DSS is guardian	136	137	139	137	137	138	138	134	130	134			
Total number added		1	6	0	1	2	2	0	0	4			
Total number removed		0	4	2	1	1	2	4	3	1			
Adult In-Home Aide Services													
Total number of adults receiving special assistance (SA) in-home aide services	279	261	270	283	275	283	274	286	291	287			
Total number added		3	9	13	8	8	4	12	5	10			
Total number removed		12	10	16	21	9	14	11	10	13			
Home Center Care													
HCCBG (Home And Community Block Grant) - IHA	1221	150	142	136	137	137	133	124	125	137			
HCCBG (Home And Community Block Grant) - HDM	1218	133	133	130	131	129	128	140	148	146			
County (Non HCCBG) - Total number of individuals served	1375	151	151	149	144	140	141	139	178	182			
Total number of individuals on meals on wheels waiting list		584	581	667	675	707	680	645	624	555			

Crisis Services											
Total number of families served	720	134	106	100	71	48	52	61	86	62	
Number of families served with utility assistance	122	52	28	3	2	5	7	7	9	9	
Number of families served with medical assistance	2	1	0	0	1	0	0	0	0	0	
Number of families served with food assistance	4	3	0	0	1	0	0	0	0	0	
Number of families served with shelter assistance	401	51	49	67	47	31	26	40	51	39	
Number of families served with water assistance	53	2	5	8	4	6	9	4	8	7	
Number of families served with burial assistance	40	5	12	8	6	0	3	1	2	3	
Number of families served with other types of assistance	26	10	3	3	2	1	1	3	1	2	
Number of families assisted thru opening doors	71	10	9	11	8	5	6	6	15	1	
Family Economic And Independence Division											
Number of title IV-E children served (duplicated total)	60	59	60	59	61	60	65	58	61	59	
Number of homeless children served (duplicated total)	32	32	32	32	32	32	32	32	32	32	
Total number of children on the waiting list	97								N/A	N/A	
		66	119	185	184	74	21	31			
Food And Nutrition Services											
Total number of food and nutrition services cases		16,526	16,535	16,449	16,374	15,894	15,635	15,394	15,220	15,121	
Total number of food and nutrition services recipients		32,914	32,975	32,766	32,535	28,765	30,851	30,431	30,085	29,836	
Total amount of food and nutrition services dollars spent		\$5,993,224	\$6,031,793	\$5,967,945	\$6,041,650	\$5,912,896	\$5,747,006.47	5,598,609	\$5,536,571	\$5,470,705	
Medicaid											
Total number of Medicaid recipients (Family & Adult)		76,482	76,122	75,765	75,473	74,972	74,810	74,111	73,426	72,606	
Total number of special assistance (SA) recipients		645	643	683	679	682	690	683	682	679	
Durham eligibles as a percent of Durham's population (Census.gov Population Jul 2022 estimate 326,126)		23.6%	23.5%	23.4%	23.35%	23.20%	23.15%	22.93%	22.7%	22%	
Total amount of special assistance (SA) dollars spent		\$302,644	\$302,414	\$310,831	\$322,885	\$324,086	\$321,047	\$310,660	\$332,261	\$327,519	
Work First											
Total number of work first cases		142	146	143	143	132	127	125	128	128	
Number of child only cases		94	94	95	96	94	94	94	93	89	
Number of adult included cases		48	52	48	47	38	33	31	35	39	
Total dollar amount of cash assistance payments		\$32,777	\$32,886	\$31,876.00	\$31,532.00	\$30,328.00	\$27,999.00	\$26,167.00	\$28,021	\$24,843	
Work First Employment Services											
Number of Benefit diversion cases	15	2	3	1	2	1	1	1	2	2	
Customer Accountability And Program Development Division											
Program Integrity											
Total dollar amount collected	\$779,143.39	\$125,123.00	\$143,248.00	\$119,756.00	\$70,674.00	\$43,299.49	\$79,737.00	\$71,731.00	\$62,225.00	\$63,349.90	
Dollar amount collected for work first family assistance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Dollar amount collected for work first Crops	\$236.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$236.00	\$0.00	\$0.00	
Dollar amount collected for food and nutrition services	\$776,126.39	\$125,123.00	\$143,148.00	\$119,656.00	\$70,569.00	\$43,299.49	\$77,461.00	\$71,495.00	\$62,125.00	\$63,249.90	
Dollar amount collected for family and children's medicaid	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Dollar amount collected for special assistance medicaid	\$2,071.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$2,071.00	\$0.00	\$0.00	\$0.00	
Dollar amount collected for child care	\$710.00	\$0.00	\$100.00	\$100.00	\$105.00	\$0.00	\$205.00	\$0.00	\$100.00	\$100.00	
Dollar amount collected for low income energy assistance	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Customer Information Center											
Total number of visits thru reception	56,896	6,526	5,825	6,352	6,194	5,012	5,996	6,906	6,780	7,305	
Total number of call center calls (ext. 9000)	116,873	12,987	13,247	14,081	12,647	10,840	13,339	14,066	12,613	13,053	
Total number of calls handled	112,606	12,242	12,682	13,565	12,217	10,511	12,861	13,662	12,205	12,661	
Average % of calls handled	96%	94.30%	95.73%	96.34%	96.60%	96.96%	96.42%	97.13%	96.77%	97.00%	
Staff Training And Retention											
Total number of employees participating in training	2742	533	269	416	570	209	96	247	163	239	
Number of employees participating in mandatory training classes	169	64	16	25	10	2	3	15	20	14	
Child Support Services											
Total amount of child support dollars collected	\$10,927,068.41	\$1,265,056.16	\$1,206,181.53	\$1,185,040.54	\$1,200,860.53	\$1,042,231.73	\$1,282,926.03	\$1,180,063.76	\$1,096,995.75	\$1,467,712.38	
Client Totals											
Total number of DSS clients serviced (unduplicated count)		127,340	127,302	127,404	127,405	127,537	127,570	127,697	127,816	127,808	
Average % of Durham County's population who receive(d) services from DSS (Census.gov July 2022 estimate)		39.05%	39.03%	39.07%	39.07%	39.11%	39.12%	39.16%	39.19%	39.19%	
HB 630 Measures											
Energy Programs											
EP1: The county will process 95% of Crisis Intervention Program (CIP) applications, with no heat or cooling source, within one (1) business day from the date of application or date all verification is received, whichever comes first.		100%	100%	100%	100%	100%	100.00%	100%	100%	100%	
EP2: The county will process 95% of Crisis Intervention Program (CIP) applications, that have heat or cooling source with a past due or final notice, within two (2) business days from the date of application or date all verification is received, whichever comes first.		100%	99.74%	100%	100%	100%	99.78%	100%	100%	99.81%	
Work First											
WF3: The county will process 95% of Work First applications within 45 days of receipt.		100%	99.11%	100%	100%	100%	99.14%	100%	100%	100%	
WF4: The county will process 95% of Work First recertifications within 60 calendar days prior to the last day of the current certification period.		100%	100%	100%	88.89%	85.71%	100.00%	100%	100%	100%	
Food and Nutrition Services (FNS)											
FNS1: The county will process 95% of expedited FNS applications within the timeframe that allows the household to have access to the FNS benefits on or before the 7th calendar day from the date of application.		97.42%	99.16%	98.65%	98.12%	98.61%	98.13%	96.14%	97.52%	97.15%	
FNS2: The county will process 95% of regular FNS applications within the timeframe that allows the household to have access to the FNS benefits on or before the 30th calendar day from the date of application.		96.14%	97.39%	95.91%	97.27%	96.97%	96.84%	96.19%	96.46%	95.32%	

FNS3: The county will ensure that 95% of FNS recertifications are processed on time, each month.		100%	98.11%	98.53%	97.57%	97.46%	97.94%	97.51%	95.05%	95.65%
Adult Protective Services (APS)										
AS1: The county will complete 85% of APS evaluations involving allegations of abuse or neglect within 30 days of the report.		100%	100%	100%	100%	100%	100%	100%	100%	100%
AS2: The county will complete 85% of APS evaluations involving allegations of exploitation within 45 days of the report.		100%	100%	100%	94%	100%	100%	100%	100%	100%
Special Assistance (SA)										
AS3: The county will process 85% of Special Assistance for the Aged (SAA) applications within 45 calendar days of the application date.		100%	100%	96.77%	83%	100%	94.00%	100%	90.32%	100%
AS4: The county will process 85% of Special Assistance for the Disabled (SAD) applications within 60 calendar days of the application date.		95%	100%	96.30%	94%	100%	97%	100%	96%	100%
Child Support Services										
CS1: Percentage of paternitys established or acknowledged for children born out of wedlock.		89.22%	89.88%	91.52%	92.36%	93.18%	94.10%	94.97%	95.90%	96.56%
CS2: Percentage of child support cases that have a court order establishing support obligations.		90.14%	89.25%	89.37%	88.97%	89.60%	88.95%	90.41%	90.08%	90.27%
CS3: Percentage of current child support paid.		68.80%	69.44%	69.50%	69.31%	68.41%	68.72%	68.58%	68.32%	68.62%
CS4: Percentage of cases received a payment toward arrears.		37.78%	45.95%	52.17%	56.91%	58.59%	62.10%	64.07%	65.31%	67.80%