

Assistant Director's Report

Division of Family Economic Independence

04/07/2026

FEI APPLICATIONS:

Total Applications Taken by Program:

Food & Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Taken
1,997	109	1	2,107

Total Applications Pending:

Food and Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Pending
870	30	0	900

Total Applications Disposed by Program:

Food & Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Disposed
2,027	91	1	2,119

Total Applications Approved by Program:

Food and Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Approved
1,060	4	0	1,064

Total Applications Withdrawn:

Food & Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Withdrawn
133	23	0	156

Total Applications Denied by Program:

Food and Nutrition Services	Work First Cash Assistance	Refugee Cash Assistance	Total Applications Denied
834	64	1	899

*Data Source: Data Warehouse/NC Fast

Durham's FNS Applications Timeliness:	Durham's WFFA Applications Timeliness:
Regular Timeliness = 95.32%	100%
Expedite Timeliness = 97.15%	

CHILDCARE SERVICES

As of April 7, 2026, there are no families remaining on the Childcare Subsidy Waitlist.

Childcare Subsidy Waitlist Priority Groups are:

1. Child Protective Services (CPS)
2. Child Welfare Services (CWS)
3. Children in DSS custody (Foster Care). The foster parent or custodial parent is employed or in school.
4. Families in Work First who have a current Mutual Responsibility Agreement (MRA) and receive active services.
5. Teen Parents
6. Siblings (including newborns) with families who are already receiving services.
7. Provide Childcare for 25% of the maximum allowed 64 children identified by Durham Early Head Start as enrollees of the Early Head Start –CCP Grant Award, ages 0 to 4 transition out of EHS program, also eligible for DSS Childcare Subsidy.
8. Children with special needs and families experiencing homelessness. (4% Vulnerable Populations Set-Aside)

of Children enrolled in Early Head Start (EHS) Grant Award Recipients March 2026: 22

of children enrolled in Head Start (HS) and North Carolina Pre-Kindergarten program (NC PreK) added to DSS wait list March 2026: 0

Attrition. Calculated by adding the new vouchers issued and subtracting the number of children terminated March 2026: Added: 31 Terminated: 247 Total FY 2025-2026

Title IV-E children (Foster Care Placements) receiving Childcare Subsidy March 2026: 59 children (Total Children Served)

Homeless/Shelter Children served as of March 2026: 32 Children/18 Families

Durham County Childcare Subsidy Preliminary Spending Coefficient February Service Month/March Payment Month 2026: 81.24 % (*State Preliminary Spending Coefficient February Service Month/March Payment Month: 77.20%*)

Number of County Transfers to Durham County in March 2026: Added-4 Families 55 Families YTD 2025-2026

Program Updates:

- Currently accepting applications.
- One vacancy for Social Worker II due to retirement. Selection packet has been submitted.
- Childcare Social Workers celebrated social worker month with Weekly Wednesday activities see attached.

WFES & MTAJ-NC Monthly Program Referrals March 2026

WFES & MTAJ-NC Supportive Service & Community Partner Program Referrals/Resources	Total # of Clients Referred
QSAP (Freedom House)	1
DV/ Stand Up Speak Out	0
Vocational Rehabilitation	0
GCF/Allison/ Website E-Learning Modules	0
Work Experience/ Community Service	0
Volunteer/Internship/Work Study	0
Dress 4 Success- Going Places Network	0
Dress 4 Success- Career Coaching/WEDNESDAY WEBINARS	0
Dress 4 Success- Networking for Success	0
STEP UP Durham Employment Workshop	0
NextGen/Eckerd Connects/Bull City Youth Build	0
Church World Services Employment Services (Refugees)	0
El Centro	0
NC WORKS Career Center	1
WIOA	2
Durham Technical Community College /Human Resource Development Courses (Workforce Development) OR PIVOT	1
Durham Technical Community College Vocational Training	34
Durham Literacy/ESL	0
Share Your Holiday- Distribution	0
Job Leads/Job Referrals/Hiring Events	71
Church/Community/Food Resources	0
Welcome Baby Resources /The Giving Closet	0
DSS Crisis Rent & Utility Assistance Resources	0
Mindfulness/Meditation Information	0
Counseling Services/ Mental Health Resources	0
REENTRY SERVICES/LRC COORDINATOR	0
DSS Childcare Referral	1
Coordinated Intake/Entry Point	0
Clean Slate Project (Expungement)	0
Technology Resources	0
Virtual Maternal Health Program from Eatwell Exchange	0

***Data Source: Worker Reported**

WFES Unit-New-Hire Employment Report March 2026

- (2) participants accepted employment.
- One participant accepted (2) part-time employment offers; Breakthrough at \$18/hour as PCA and Family Dollar at \$11/hours as cashier.
- Another participant accepted full-time employment at CASA at \$21/hour as Intake Housing Specialist.

FEI RECERTIFICATIONS:

Participants Summary – March 2026		
Program	Cases	Participants
Food and Nutrition Services	15,121	29,836
Work First – Child Only and Refugee Cash	89	126
Work First Benefit	39	102
Total:	15,249	30,064

**Data Source: Data Warehouse / NC Fast*

Recertifications – March 2026			
Program	Recertifications Due	Recertifications Completed	Timeliness %
Food Nutrition Services	2,178	1,541	95.65%
Work First – Child Only and Refugee Cash	10	10	100%
Total:	2,188	1,551	97.82%

**Data Source: Data Warehouse / NC Fast*

Human Service Technician (HST) Unit Summary for March 2026

Effective February 2026 the 4 HSTs are working collectively to support the Food and Nutrition Services Applications and Recertifications Teams.

- 4 HSTs with the assistance of the IMC IIs and IMC Lead Workers submitted 424 FNS paper applications and 107 late recertifications.