

Exercise: Developing KPIs

GOAL: Peer Support

KPI: # of persons connected to peer support at the ED

KPI: # of persons connected to treatment

KPI: # of persons completed treatment

GOAL: Monitor Data on Overdoses

KPI: # Overdoses

KPI: # Overdoses by Race

KPI: # Overdoses by race and drug

KPI: # of opioid pills per person prescribed in Durham County

GOAL: Increase access to naloxone

KPI: # of kits distributed through EMS, jails, community, and health department

KPI: % of syringe exchange participants report an overdose reversal with naloxone

KPI: % of reported overdoses that also report using naloxone

GOAL: Education and Prevention

KPI: # of materials shared with residents

KPI: # of educational events attended

KPI: # of impressions on the task force's social media posts

GOAL: Whole Health Ambassador Support

KPI: # persons trained as Whole Health Ambassadors

KPI: # persons linked to additional services

KPI: # followups by Ambassador

GOAL: Opioid availability/access for misuse.

KPI: # of presentations given on safe medication storage and disposal

KPI: # of lockboxes distributed in the community

KPI: # of community take backs (weight collected)

GOAL: Awareness

KPI: # of individuals reached in media campaigns (FB, radio ads, billboards, health fairs)

KPI: % of high school students who report using prescription medication without a doctor prescription in the past month

KPI: # of community partners (agencies, institutions) sharing prevention materials

Exercise: Developing KPIs

- **Task:** In the spaces below fill in your group's goals.
 - If you have less than five goals, fill in your most strategic objectives (altogether a total of 5).
 - Develop three KPIs for each goal (or strategic objective).
 - Try to mix outputs and outcomes (30 min).
- **Purpose:** *This brainstorming activity should get your team started on its KPI development. The assignment needs to be completed within your teams and submitted to the SOG.*

Recall the characteristics of KPIs:

- Strategic relevance
- Quantifiable
- Valid and reliable
- Timely and actionable
- Practical and cost-effective