



ORANGE COUNTY PROBATION DEPARTMENT

*CHANGING LIVES
STRENGTHENING FAMILIES
KEEPING OUR COMMUNITIES SAFE*



ORANGE COUNTY



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Dear NACo Federal Fellowship Members:

I want to take a moment to say, "Thank You" for selecting the Orange County Probation Department as a worthy site to visit. It means a lot to me and our staff that you found value in what we do.

After today's visit, my hope is that we have highlighted the key pieces that help Probation work: dedicated staff, training, community, collaborations, and innovative programming to give detained and foster youth a second chance to live lawful lives.

We ask one thing from you today. Please share what you have seen and learned about Orange County Probation with your colleagues, Members, offices, and Committees. We pride ourselves in thinking outside the box to bring education, trades and skills to youth that have had challenges in their lives. Creating trust, forging relationships, and building community with them is all part of the second chance for them to break cycles of trauma, become healthy and be contributing members to the Orange County community.

As you can see, we cannot do it alone. It takes the most current best practices training for staff, providing the right tools for staff to perform their jobs safely and continuously creating new and innovative programming to build the bridge between our clients current circumstances and their future lives.

When creating budgets and allocations of juvenile justice funding streams, please keep Orange County Probation in mind and help us attain our goals, which is part of our mission:

- Reduce Crime
- Assist the Courts in Managing Offenders
- Promote Lawful and Productive Lifestyles
- Assist Victims

Again, we thank you and look forward to your feedback or suggestions on ways we can help facilitate educating others in what we do. Please do not hesitate to reach out to us should you have any questions.

Thank you,

Daniel Hernandez

Chief Probation Officer
Orange County Probation Department

ORANGE COUNTY PROBATION DEPARTMENT



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MISSION STATEMENT

AS A PUBLIC SAFETY AGENCY, THE ORANGE COUNTY PROBATION DEPARTMENT SERVES THE COMMUNITY USING EFFICIENT AND RESEARCH SUPPORTED CORRECTIONS PRACTICES TO:

- **REDUCE CRIME**
- **ASSIST THE COURTS IN MANAGING OFFENDERS**
- **PROMOTE LAWFUL AND PRODUCTIVE LIFESTYLES**
- **ASSIST VICTIMS**

EXECUTIVE MANAGEMENT TEAM



CHIEF PROBATION OFFICER DANIEL HERNANDEZ



CHIEF DEPUTY PROBATION OFFICER TODD GRAHAM
ADULT OPERATIONS BUREAU



CHIEF DEPUTY PROBATION OFFICER JESSICA JOHNSON
JUVENILE OPERATIONS BUREAU



CHIEF DEPUTY PROBATION OFFICER TAWNYA MEDINA
ADMINISTRATIVE SERVICES BUREAU





THE COMMUNITY

Located on the Southern California coast with a culturally diverse population of 3.2 million residents, Orange County offers a high quality of life and a nearly perfect climate year-round. Orange County has thirty-four incorporated cities with seven on these cities among the largest cities in the United States. Orange County offers excellence in education; a low crime rate; a strong, diversified economy; and unlimited recreational opportunities.



Many corporate headquarters and leading technology and biomedical firms have made Orange County their home. John Wayne Airport, owned and operated by Orange County, is conveniently located for business and vacation travelers. Educational opportunities are plentiful with two state universities - California State University, Fullerton, and the University of California at Irvine - plus several private colleges and four community college districts. There are over 60 high school campuses and enough elementary schools to educate 1.5 million students.



Visitors and residents alike have an opportunity to enjoy an abundance of world-class shopping, dining, and resort accommodations, as well as spectacular vistas with 42 miles of pristine, sandy coastline. The region offers a variety of amenities for those that seek an active lifestyle. From fishing to yachting, water sports of every kind abound on the beaches and in the harbors and marinas that dot the Orange County coast. Besides water sports and beaches, the sunny weather is perfect for golfing on world-class courses, hiking, and mountain biking.

Orange County is also home to many of the state's most popular attractions, including Disneyland, Disneyland's California Adventure, and Knott's Berry Farm. The 2002 World Series Champion Angels baseball team and the 2007 Stanley Cup Champion Anaheim Ducks NHL team are exciting choices for sports enthusiasts. Cultural venues are abundant, including the theater, symphony, and orchestra performances and museums for adults and children.



THE COUNTY GOVERNMENT

Orange County is a Charter County governed by a five-member Board of Supervisors elected to four-year terms. The Board is supported by a group of dedicated, appointed or elected department heads. Together, the Board and the 22 departments (and respective divisions) that make up the County government strive to make Orange County a safe, healthy, and fulfilling place to live, work, and play, by providing vital services to the community. The County's core businesses are public safety, public health, environmental protection, regional planning, public assistance, social services, and aviation.



THE PROBATION DEPARTMENT

The Orange County Probation Department enjoys a collaborative and team-focused environment. It has a well-established reputation for seizing opportunities, embracing ongoing education, and providing transparent communication and is dedicated to applying "effective and research supported practices" to help adults and juveniles involved in the justice system and their families successfully navigate and complete probation.



The department is comprised of over 900 employees, more than 600 of whom are sworn staff, and has a FY 2022/23 operating budget of \$209 million. The department includes three bureaus: Adult Operations, Juvenile Operations, and Operations Support. Each bureau is comprised of several divisions with broad responsibilities including, but not limited, to supervising clients in the community and supporting rehabilitation efforts; providing a safe environment for the youthful offenders in custody; ensuring honest, transparent, accurate, and timely communication both internally and externally regarding functions of the department; and providing administrative and fiscal support for all functions.

Additionally, the Probation Department assists the criminal court system through investigations, probation reports, and community supervision of approximately 7,000 adult and 2,000 clients on court-ordered probation or in diversion programs. The Probation Department also operates the Orange County Juvenile Hall and two camps for youth. In addition, there are two Youth Reporting Centers serving North and Central Orange County.



Probation volunteers work in a variety of assignments, often directly with juvenile and adult probationers. Their volunteer service is rewarding as they help to turn lives around, thereby reducing the threat posed by convicted criminal offenders.





ADULT OPERATIONS

The Adult Operations Bureau serves clients released from state prison and county facilities. The division is responsible for supervising these clients in the community, supporting their rehabilitation efforts, and returning them to court if they violate the terms and conditions of their release.

Through extensive and innovative case management, the bureau strives to help clients obtain the skills they need to live crime-free and productive lives. This objective is accomplished by linking clients to services that address their education, employment, substance use, and mental health needs, among others. The bureau also conducts investigations, prepares pre-sentence reports for the court, and represents the Probation Department on various matters. Additionally, the bureau provides specialized services to those convicted of domestic violence and sexual offenses.

The Adult Field Supervision (AFS) Division is responsible for supervising approximately 4,400 adults on formal probation across Orange County. Deputy probation officers (DPOs) support community safety by utilizing accountability and enforcement tools to reduce client recidivism and increase the successful completion of probation. They serve the community by providing treatment and rehabilitation to adult clients and services to victims. In addition to their supervision duties, DPOs provide cognitive behavioral therapy to adult clients such as Effective Practices in Community Supervision (EPICS) which is an evidence-based restructuring tool that teaches clients problem solving techniques.

FORMAL PROBATION CASES: 3214

FIELD SUPERVISION WARRANTS: 1174

AVERAGE CASES PER DPO: 72.6

COLLABORATIVE PARTNERS

- OC HEALTH CARE AGENCY
- OC SOCIAL SERVICES AGENCY
- OC SHERIFF
- LOCAL POLICE DEPARTMENTS
- OC CARES COMMUNITY PARTNERS
- BRIDGES AT KRAEMER PLACE
- YALE TRANSITIONAL CENTER





JUVENILE OPERATIONS

The Juvenile Operations Bureau provides oversight and direction of Juvenile Hall and two juvenile camp facilities: the Youth Guidance Center (YGC) and Youth Leadership Academy (YLA). In addition, this bureau is responsible for Probation's two Youth Reporting Centers (YRCs), field supervision of youth on formal probation, and foster care services.

Youth Reporting Centers (YRC) are a collaborative partnership that includes the Orange County Probation Department, Orange County Department of Education (DOE), and the Orange County Health Care Agency Children and Youth Services (HCA). The youth attend a full academic program, participate in afternoon group counseling, individual therapy, and random drug testing with an emphasis on maintaining sobriety. Vocational counseling and life skills development are provided. The YRCs provide an alternative to the traditional detention model under the conditions of the Accountability Commitment Program (ACP). ACP youth receive day for day credit in lieu of secured detention.

The deputy probation officers (DPOs) in the division utilize evidence based, trauma informed, family-focused strategies to aid in the wellness and rehabilitation of youth and families who find themselves involved in the juvenile justice system. Field supervision includes the supervision of youth in the community who have been declared wards of the Court and are on formal probation supervision. Throughout the supervision process, DPOs serve as youth advocates and case managers that monitor the youths' progress on probation. Additionally, the Probation Department connects youth and families with a wide variety of low or no-cost programs and services aimed at limiting or eliminating contact with the juvenile justice system.

**JUVENILE SUPERVISION CASES: 421 JUVENILE SEX OFFENDER CASES: 26
PLACEMENT CASES: 75**

COLLABORATIVE PARTNERS

- PROJECT KINSHIP
- WAYMAKERS
- OC BAR FOUNDATION
- COURT APPOINTED SPECIAL ADVOCATES
- REGIONAL OCCUPATION PROGRAM
- OC HEALTH CARE AGENCY
- OC SOCIAL SERVICES AGENCY
- SUPERIOR COURT OF CALIFORNIA: OC JUVENILE COURT
- OC DEPARTMENT OF EDUCATION





SPECIAL SUPERVISION DIVISION

The Special Supervision Division (SSD) supervises the following high-risk client populations: adult and juvenile gang members, adult sex offenders, adult domestic violence clients, and adult high control clients (weapons convictions, violence convictions, history of violence, violent mentally ill). This division provides the following department-wide services for appropriate populations: Global Positioning System (GPS) Monitoring Center, Supervised Electronic Confinement (SEC), Radio Dispatch Center, Proposition 63 (firearm relinquishment initiative) compliance, Forensic Devices Analysis, and K-9 operations.

The GPS Monitoring Center oversees clients on GPS for tracking and enhanced supervision purposes and is operated pursuant to Penal Code (PC) 1210.07. SEC is an electronic home detention program for adults (i.e., house arrest) and is operated pursuant to PC 1203.016, where clients committed to a county jail or other county correctional facility, or granted probation, may voluntarily participate in a home detention program during their sentence, in lieu of confinement in the county jail. Additionally, clients under formal supervision may be required to wear a GPS tracking device as an additional term of their supervision.

SPECIAL ENFORCEMENT CASES: 544

ADULT SEX CRIMES CASES: 290

DOMESTIC VIOLENCE CASES: 380

GANG VIOLENCE SUPPRESSION ADULT CASES: 332

GANG VIOLENCE SUPPRESSION JUVENILE CASES: 105

PROP 63 FIREARM REPORTS (FY 22-23): 7191

COLLABORATIVE PARTNERS

- DEPARTMENT OF JUSTICE
- OC DISTRICT ATTORNEY
- OC POLICE CANINE ASSOCIATION
- OC AUTO THEFT TASK FORCE
- OC FAMILY VIOLENCE COUNCIL
- SAFE FROM THE START
- OC SHERIFF





JUVENILE HALL

Juvenile Hall is a 434-bed facility which houses youth aging from 12 to 25 years old. Juvenile Hall houses youth pending disposition, awaiting transfer to another facility, or serving a commitment as a serious offender.

AVERAGE DAILY POPULATION: 113 (101 MALE, 12 FEMALE)

HISPANIC: 72.3%

AVERAGE STAY: 34.4 DAYS

WHITE: 8%

LONGEST COMMITMENT: 8.3 YEARS

BLACK: 9.8%

YOUNGEST YOUTH: 13 YEARS OLD

ASIAN: 2.7%

OLDEST YOUTH: 24 YEARS OLD

PACIFIC ISLANDER: 0.9%

YOUNGER THAN 18: 75.5%

SPECIAL UNITS

- Intake/Quarantine
- Special Supervision
- 707/Serious Offenses SB 823 Youth
- Living Units Awaiting Disposition

COLLABORATIVE PARTNERS

- AA/NA
- DIOCESE OF ORANGE
- GIRLS INC
- HOPE BUILDERS
- LAURA'S HOUSE
- OC DEPARTMENT OF EDUCATION
- OC HEALTH CARE AGENCY
- PADRES UNIDOS
- PLANNED PARENTHOOD
- PROJECT KINSHIP
- PROTESTANT MINISTRY
- RANCHO SANTIAGO COMMUNITY COLLEGE DISTRICT



YOUTH LEADERSHIP ACADEMY

3155 W JUSTICE CENTER WAY

YOUTH LEADERSHIP ACADEMY

Youth Leadership Academy (YLA) is a 128-bed facility which houses youth ranging from 12 to 25 years old. YLA houses youth that have received custody commitments and have been assessed for transfer to a camp facility.

AVERAGE DAILY POPULATION: 25

HISPANIC: 89.7%

AVERAGE STAY: 76.2 DAYS

WHITE: 3.4%

LONGEST COMMITMENT: 9.96 YEARS

BLACK: 3.4%

YOUNGEST YOUTH: 14 YEARS OLD

ASIAN: 3.4%

OLDEST YOUTH: 20 YEARS OLD

OTHER: 0%

SPECIAL UNITS

PRIDE (Progressive Rehabilitation in a Dynamic Environment) is designed for male youth ages 14 to 25 who receive extensive local commitments. The program is a behavioral based phase advancement program that incorporates furloughs and family reunification counseling to aid in a smooth transition to the community.

COLLABORATIVE PARTNERS

- AA/NA
- CAL STATE FULLERTON PROJECT REBOUND
- DIOCESE OF ORANGE
- NORTH OC COMMUNITY COLLEGE DISTRICT
- OC DEPARTMENT OF EDUCATION
- OC HEALTH CARE AGENCY
- PLANNED PARENTHOOD
- PROJECT KINSHIP
- PROTESTANT MINISTRY
- RANCHO SANTIAGO COMMUNITY COLLEGE DISTRICT
- UNDERGROUND GRIT
- WAYMAKERS
- OPEN GATE INTERNATIONAL



HORTICULTURE CENTER
AMPHITHEATER AND GARDENS

YOUTH GUIDANCE CENTER

Youth Guidance Center (YGC) is a 5-unit, 125-bed facility offering substance abuse treatment and transitional services for youth of all genders with an age range from 12 to 25 years old. YGC houses youth that have received custody commitments, have been assessed for transfer to camp, and have substance abuse issues.

AVERAGE DAILY POPULATION: 35 (27 MALE, 8 FEMALE)

HISPANIC: 72.7%

AVERAGE STAY: 103.1 DAYS

WHITE: 18.2%

LONGEST COMMITMENT: 545 DAYS

BLACK: 6.1%

YOUNGEST YOUTH: 13 YEARS OLD

ASIAN: 0%

OLDEST YOUTH: 21 YEARS OLD

OTHER: 3%

SPECIAL UNITS

Sobriety Through Education and Prevention (STEP) for females and Substance Abuse Education and Recognition Treatment (ASERT) for male youth. The program goals include providing cognitive-behavioral interventions to encourage pro-social thinking and help youth develop emotionally and behaviorally. Special emphasis is made on preparing youth to transition successfully into the community.

COLLABORATIVE PARTNERS

- AA/NA
- CAL STATE FULLERTON PROJECT REBOUND
- DIOCESE OF ORANGE
- NORTH OC COMMUNITY COLLEGE DISTRICT
- OC DEPARTMENT OF EDUCATION
- OC HEALTH CARE AGENCY
- PLANNED PARENTHOOD
- PROJECT KINSHIP
- PROTESTANT MINISTRY
- RANCHO SANTIAGO COMMUNITY COLLEGE DISTRICT
- UNDERGROUND GRIT
- WAYMAKERS





COURT SERVICES

The Probation Department promotes a collaborative approach to addressing the complex issues of delinquency and criminal behavior through partnerships with federal, state, local, and community-based organizations and agencies.

The Adult Court Services (ACS) Division completes reports related to pre-plea and sentencing investigations for the criminal courts and provides Resident Probation Officers (RPOs) to the Superior Court Justice Centers operating in Orange County. Additionally, the ACS Division processes and monitors a variety of cases subject to Inter-county transfer or Interstate Compact, Pretrial Assessment & Release Supervision (PARS), and Proposition 63 Relinquishment requirements. Division responsibilities also include oversight of Probation's role in the county's collaborative courts, including Drug Courts, DUI Courts, Mental Health Courts, and the Veterans Treatment Court.

The Juvenile Court Services (JCS) Division provides intake screening services for all youth referred by law enforcement agencies for alleged violations of the law; conducts preliminary investigations to determine if further referrals to the District Attorney and Court are necessary; provides Juvenile Court Officers to the Juvenile Court; conducts investigations for the Juvenile Court; participates in collaborative court programs such as Juvenile Recovery Court and the Youth Development Court; supervises youth on Pre-Detention and Pre-Disposition Program (PPP); and monitors diversion and administrative cases.

Preventing youth from entering the juvenile justice system has a meaningful impact on their overall development and success. For decades, the Probation Department has been actively engaged in diverting youth from the system and toward receiving support at home and within the community through local service providers and other support systems. Creating an environment of trust and advocacy where the Probation Department leverages all available resources to provide youth and their families with services and support throughout the various points of contact within the juvenile justice system likely increases the opportunity for the youth to experience positive behavior change and long-term success.





COURT SERVICES

JUVENILE COLLABORATIVE PARTNERS

- SUPERIOR COURT OF CALIFORNIA: OC JUVENILE COURT
- OC DISTRICT ATTORNEY
- OC PUBLIC DEFENDER
- OC HEALTH CARE AGENCY
- OC SOCIAL SERVICES AGENCY
- OC DEPARTMENT OF EDUCATION
- OC SHERIFF
- OC COMMUNITY RESOURCES
- ONEOC
- CHILDREN AND YOUTH BEHAVIORAL HEALTH
- SUNBURST YOUTH ACADEMY
- READY SET OC
- BOYS AND GIRLS CLUB
- CONSTITUTIONAL RIGHTS FOUNDATION OF OC
- PROJECT KINSHIP
- UNDERGROUND GRIT
- WAYMAKERS
- NEUTRAL GROUND
- ANTI-RECIDIVISM COALITION
- PROJECT REBOUND
- PRYDE
- COURT APPOINTED SPECIAL ADVOCATES
- ORANGEWOOD FOUNDATION
- OC BAR FOUNDATION

JUVENILE NON-WARD SUPERVISION CASES: 286 JUVENILE WARRANTS: 208

NEW JUVENILE CUSTODY INTAKE CASES: 31 JUVENILE ASSESSMENTS: 2819

ADULT COLLABORATIVE PARTNERS

- OC CEO
- COUNTY COUNSEL
- OC HEALTH CARE AGENCY
- HUMAN RESOURCE SERVICES
- OC DISTRICT ATTORNEY
- OC PUBLIC DEFENDER
- OC SHERIFF

COLLABORATIVE TREATMENT COURT CASES: 176 PRETRIAL CASES: 328

DUI TREATMENT COURT CASES: 206 ADULT DRUG COURT CASES: 127





ADMINISTRATIVE AND FISCAL

The Administrative and Fiscal Division is comprised of the Accounting and Finance Unit, Budget, the Clerical Support and Scheduling Unit, Facilities Support, and Purchasing and Contracts. The division provides administrative and fiscal support services to the entire department. The division is comprised of approximately 285 professional staff who are located at the department's 12 locations and 4 court offices.

Functions within the division include accounting and finance, budget, clerical support for all adult and juvenile operations, purchasing and contracts, facilities support, and grants and donations. During the last fiscal year, the department procured Body and Mail Scanners, TruNarc Drug Detection Devices, 2 Vans in support of OC Cares, new Kitchen Appliances for Juvenile Hall, and ordered 2 Mobile Response RVs to better serve our clients.

RESTITUTION COLLECTIONS: \$2,237,845

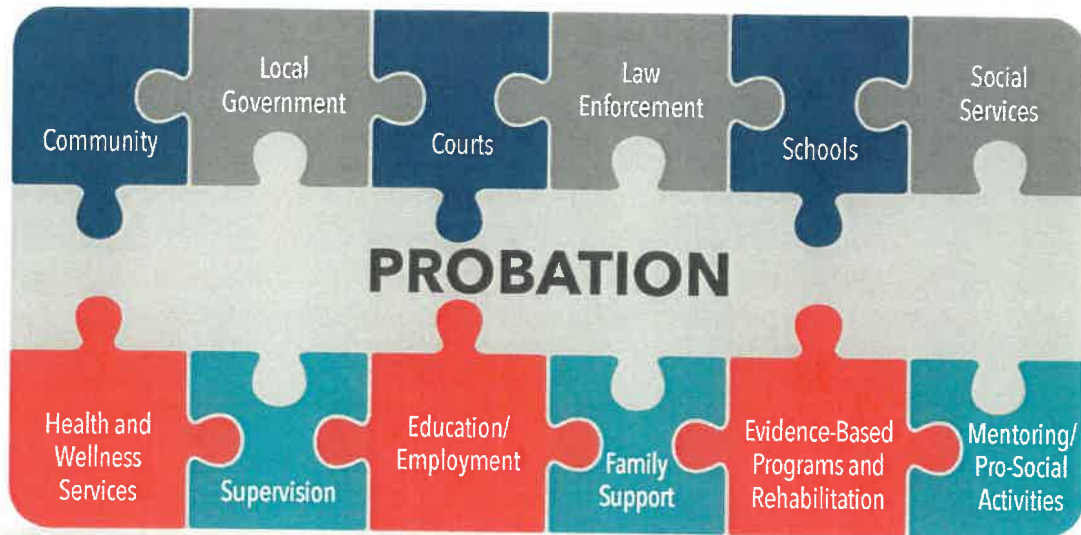
CONTRACTS AND PURCHASING: 138 CONTRACTS, 49 MOUs

COLLABORATIVE PARTNERS

- OC BOARD OF SUPERVISORS
- OC CEO
- CEO RISK MANAGEMENT
- CEO REAL ESTATE
- OC SHERIFF
- OC HEALTH CARE AGENCY
- STATE AND FEDERAL AGENCIES
- OC SOCIAL SERVICES AGENCY
- OC PUBLIC WORKS
- OC COMMUNITY RESOURCES
- OC PUBLIC DEFENDER
- OC DISTRICT ATTORNEY
- OC SUPERIOR COURT
- COMMUNITY ORGANIZATIONS



Probation is trained to safely connect system-involved individuals to the supports they need



Why Probation Works

Probation is the alternative to incarceration

Probation is made up of trained experts prepared to successfully manage trauma and other needs of the adults and youth we serve

Probation connects service and need in order to enhance safety and restoration

Probation delivers sustainable collaborative community safety

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ORANGE COUNTY PROBATION DEPARTMENT

