**MEETING MINUTES**

Tuesday, March 12, 2019

530pm-700pm

|  |  |
| --- | --- |
| **Attendance Key** | |
| X | Present |
| E | Excused Absence |
| U | Unexcused Absence |
| \* | No Meeting Scheduled or Meeting Prior to Membership on Committee |

**Attendance**

**Welcome**

*Deirdre Thornlow*

The committee members were welcomed to the March 2019 Meeting.

**Ombudsman Update**

*Pam Palmer*

* April 3, 2019 is Legislative Day in Raleigh. Members who attend will receive 5 hours of continuing education credit.
* Each Ombudsman currently handles approximately 2k beds. More funding via Advocacy Day may mean the chance for an additional Ombuds.
* Personal needs allowances are currently $30 for NH residents and $67 for Assisted Living residents. These rates have not been changed for many years. AARP is advocating for increases.
* New CAC member should be joining later in May. Her field training is 3/15 followed by additional training 4/3.
* Pam provided copies of “Nursing Homes: Getting Good Care There” 2ed to those who were unfamiliar with the title or needed a refresher. She also offered to obtain more for any interested CAC members.
* There have been many changes in administrative personnel at many of the nursing homes. She had previously sent us an email about this.
* Other events:
  + **May 15** (9 am – 4 pm) NC Partnership will address elder abuse at a conference at Wake Tech, Raleigh.   (register by 3/31 the $30 registration; 4/1 is $60 registration)
  + **May 22** – Triangle J also is hosting an Elder Abuse conference, with topics on scams, abuse in nursing homes, and addiction. There is no charge for the conference, but registration is limited; no speakers and an Admin coming in to speak (free event; Invites out

**Action Items**

*Deirdre Thornlow*

**Approval of February 2019 Minutes**

Each member was provided a moment to review minutes from the February 2019 meeting and for concerns to be addressed.

**Nursing Home Reports**

A representative of the nursing home visitation team presented details of visits to:

**Treyburn (2/13) Lascel, Shirley**

Concerns about delays in medications due to insurance or similar. Residents left wit out pain relief for several days. Menu is larger. Schedule of events is elaborate (bowling, movies, crafts, fellowship). New admin and DON.

Amanda 1st and Brenda 2nd motions to approve

**Brian Center (2/28) Marilyn, Sylvia**

7 patients visited; more rehab; personal phones in rooms; resident council; call bell concerns;

Dot 1st and Shirley 2nd motions to approve

**Pruitt (1/17) Shirley, Amanda**

Concerns about call bell, particularly during the night for patients with less ability to toilet themselves; the smell in the resident room outside the 2nd floor front elevator has improved greatly; activities, safety, and meals are well posted.

**Pettigrew (3/6) Dot, Brenda**

Visited with 9 residents; a resident wanted more space for her personal belongings in her shared room—wants to live her best life with time left (on dialysis); closets w curtains or doors (no ability to select clothing); $30 a month for incidentals=complaints; outdated staffing postings; more alternate meal choices;

Deirdre 1st, Amanda 2nd motions to approve

**Carver (3/6) Dot, Brenda**

Visited 8 residents; spoke with Lisa new admin. (there less than 1 month); 16 deficiencies=human rights violations related to dignity; 1 complaint of late, cold food; waking people up at 530am for 830am Dr appts;

Deidre 1st, Lascel 2nd motions to approve

**Durham Nursing (Lascel, 3/6, )**

Aside from call bell, most complaints are related to food (lack of seasoning, cold, no alternatives), lack of snacks. Medication not available for several days. And continued construction,

Amanda 1st, Dot 2nd motions to approve

**Forest at Duke (still under quarantine)**

**Announcements and Upcoming Events**

*Deirdre Thornlow*

Announcements were solicited and upcoming events were shared with committee members for discussion and/or consideration.

**Upcoming Events**:

Healthy People Progress & Policy May 30, 2019 5 pm at Durham Convention Center

Free Annual Meeting and launch of HP 2030 $30 to attend with 30th year anniversary celebration after meeting.

**Adjournment**

*Deirdre Thornlow*

As there was no further business, the meeting was adjourned.

**Next Meeting: April 9, 2019**

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| **Nursing Home CAC Visitation Teams** | | |
| **Team** | **Members** | **Nursing Homes** |
| A | Marilyn Cash, Lascel Webley,  Sylvia Alston | Durham Nursing,  Brian Center, Treyburn |
| B | Dot Justice, Page Wingfield,  Brenda Brown | Carver, Forest at Duke,  Pettigrew |
| C | Shirley Gentry, Deirdre Thornlow,  Amanda Weir-Gertzog | Croasdaile, Pruitt, Hillcrest |
| D | Dana Pearson,  Thomas Murphy | Cedars, Rose Manor |

***Information presented at Durham County (NC) Nursing Home Community Advisory Committee Meetings is privileged and not to be distributed to person(s) who are not members of the Committee****.*