**MEETING AGENDA**

Tuesday, January 8, 2019

5:30 PM – 7:00 PM

Absent: Pam Palmer; Marilyn Cash (on leave); Lascel Webley; Dana Pearson

Welcome ……………………………………………………………………. Deirdre Thornlow

Ombudsman Update………………………………………………….........................................Pam Palmer

* please forward Activity Records for 10/1/18-12/31/18 if not completed
* please send Visitation Reports as close to the actual visit date as possible

Announcements and Upcoming Events…………………………………………Deirdre Thornlow

* Dementia Action Team Meeting (Dementia Inclusion Durham) Friday, January 11th

Action Items………………………………………………………………….. Deirdre Thornlow

* November 2018 Minutes
  + Sylvia Alston motioned to approve minutes; 2nd by Page Wingfield
* Nursing Home Reports (brief notes)
  + Deirdre recommends looking at Nursing Home Compare sites before visits

**Pruitt**: Shirley Gentry and Amanda Weir-Gertzog visited on 11/15/18; strong, pungent odor upon exiting 2nd floor front elevator (Admin states that they are trying charcoal to clean this room and tend to the scent); call bell delays, particularly at night; Amanda W-G motioned to approve, 2nd by Brenda

**Hillcrest**: Shirley Gentry and Amanda Weir-Gertzog, 11/15/18; visited 7 people; delay on evening shift/call bells mentioned in exit interview; progressive call bell system in use; Sylvia motioned, 2nd Deirdre

**Croasdaile**: 11/29 Shirley/Amanda/Deirdre; residents fairly pleased with care, staff, food; Deirdre spoke with a client w/ a Foley who felt they missed out on activities; Amanda motioned, Sylvia 2nd

**Carver**: 12/27 Deirdre/Page: Xmas party for dementia care unit (Serenity Place); odor in one room; smoke smell; family members can recognize employees with a “pat on the back” program; 1st Amanda; 2nd Brenda

**Forest at Duke**: Brenda/Dot 11/28; 5 resident visits; wrist bracelet call system; 1st Amanda; 2nd Shirley

**Pettigrew**: Brenda/Dot 11/28; foul odor; 6 resident visits; 2 residents/call bell issues/staff with attitude; food service needs to be revamped (bologna as a replacement, but there may have been confusion since that isn’t offered); DON 13 months--Stephanie; Admin there 2 weeks; 1st Page; 2nd Sylvia

**Durham Nursing**; Sylvia; Lascel; 12/5; concern w length of calls bells; unable to reach the bells either; alternate meals; inconsistency with meals (hot, cold, early, late); recovery team (for trouble swallowing) used to be there til 7pm; now they are not there for evening meal (Pam is following up)

2 patients with missing items (already reported); exit interview with Lola the charge nurse; Shirley 1st; Dot 2nd

**Treyburn**: 11/28 Sylvia/Lascel; odor in back hallway; resident was yelling; call bells not answered in a timely manner; noise level/response time (working on it; witnessed lack of response) difficulties finding folks for them to talk to 1st Page; 2nd Amanda

Other Announcements:

* Page: knee replacement (#1Feb 19t or earlier with cancellation; #2 in May)
* Herald Sun: Why people in Chatham live longer

Adjournment………………………………………………………………………………………

**NOTE: The next meeting will be held February 12, 2019.**

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| **Nursing Home CAC Visitation Teams** | | |
| **Team** | **Members** | **Nursing Homes** |
| A | Marilyn Cash, Lascel Webley,  Sylvia Alston | Durham Nursing,  Brian Center, Treyburn |
| B | Dot Justice, Page Wingfield,  Brenda Brown | Carver, Forest at Duke,  Pettigrew |
| C | Shirley Gentry, Deirdre Thornlow,  Amanda Weir-Gertzog | Croasdaile, Pruitt, Hillcrest |
| D | Dana Pearson,  Thomas Murphy | Cedars, Rose Manor |

**Durham County Nursing Home Community Advisory Committee**

**2019 Attendance**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  | **January 2019** | **February 2019** | **March 2019** | **April 2019** | **May 2019** | **June 2019** | **July 2019** | **August 2019** | **September 2019** | **October 2019** | **November 2019** | **December 2019** |
| Sylvia Alston | X |  |  |  |  |  |  |  |  |  |  |  |
| Brenda Brown | X |  |  |  |  |  |  |  |  |  |  |  |
| Marilyn Cash | E |  |  |  |  |  |  |  |  |  |  |  |
| Dorothy Justice | X |  |  |  |  |  |  |  |  |  |  |  |
| Thomas Murphy | X |  |  |  |  |  |  |  |  |  |  |  |
| Dana Pearson | E |  |  |  |  |  |  |  |  |  |  |  |
| Shirley Gentry | X |  |  |  |  |  |  |  |  |  |  |  |
| Deirdre Thornlow | X |  |  |  |  |  |  |  |  |  |  |  |
| Lascel Webley | E |  |  |  |  |  |  |  |  |  |  |  |
| Amanda Weir-Gertzog | X |  |  |  |  |  |  |  |  |  |  |  |
| Page Wingfield | X |  |  |  |  |  |  |  |  |  |  |  |
| Pam Palmer, Ombudsman | E |  |  |  |  |  |  |  |  |  |  |  |

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| **Attendance Key** | |
| X | Present |
| E | Excused Absence |
| U | Unexcused Absence |
| \* | No Meeting Scheduled or Meeting Prior to Membership on Committee |

***Information presented at Durham County (NC) Nursing Home Community Advisory Committee Meetings is privileged and not to be distributed to person(s) who are not members of the Committee****.*