

# **Public Safety**

Departments and services supporting the protection of persons and property.

Business Area Name	FY 2018-19 Actuals	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr.	Dept. % of Funct. Area
County Sheriff	\$37,472,703	\$38,785,475	\$41,480,041	\$37,380,582	-3.62%	57.89%
Emergency Communications	\$1,099,615	\$1,384,907	\$1,535,937	\$1,514,937	9.39%	2.35%
Emergency Services			\$19,518,570	\$18,642,648		28.87%
Fire Marshal	\$2,368,816	\$2,240,953			-100.00%	
Medical Examiner	\$237,550	\$250,000	\$250,000	\$250,000	0.00%	0.39%
Criminal Justice Resource Center	\$4,044,025	\$4,847,251	\$5,545,653	\$5,470,397	12.86%	8.47%
Youth Home	\$1,229,820	\$1,275,858	\$1,344,442	\$1,317,380	3.25%	2.04%
Emergency Medical Services	\$14,537,398	\$16,919,099			-100.00%	
Total	\$60,989,927	\$65,703,543	\$69,674,643	\$64,575,944	-1.72%	100.00%

## SHERIFF



**GOAL 3 SAFE COMMUNITY:** Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies and ensure accessible and fair justice.

## **Description**

The Office of the Sheriff is a constitutional office in North Carolina headed by the county Sheriff, the chief law enforcement officer for the County. The Sheriff provides services throughout both the incorporated and unincorporated areas of the County.

The mission of the Sheriff's Office is to enforce the laws established under state statutes by maintaining public safety, providing animal control services, serving civil process, transporting prisoners, providing court security, and running a constitutionally safe and secure detention facility. The Sheriff's Office has received national accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA).

## **Programs**

#### **Administrative Services**

The administrative services of the Sheriff's Office include Finance, Planning and Development, Communications, Information Technology, Human Resources, Public Relations, and Records. Many of these functions provide direct support to sworn and non-sworn divisions. There are more than 80 civilian employees at the Sheriff's Office who are managed by the Chief of Staff.

#### **Animal Services**

The Sheriff's animal services division consists of sworn deputies who are responsible for responding to citizen concerns related to animal issues, which may include stray animals, aggressive animals and dog bites. Deputies and civilian staff strive to promote the safety of animals and citizens through proactive endeavors, such as the division's rabies clinic.

## **Civil**

The Sheriff has the legal responsibility to serve documents related to civil actions, and the Sheriff's civil division provides civil justice assistance for Durham's residents, visitors and business owners. Deputies assigned to this division contact residents and business owners to provide them with notice of legal proceedings.

## Courts

The purpose of the court security division is to provide security for visitors and employees of the Justice Center. Deputies promote a safe environment for Justice Center employees and visitors by ensuring that visitors do not enter the courthouse with weapons. Deputies also safeguard the public by providing security in each courtroom and patrolling the building's ten floors.

#### Detention

The purpose of detention services is to provide care, supervision and a safe environment for detainees in custody. Over 200 detention officers supervise approximately 400 detainees in the County's local detention facility. While most of the detainees are awaiting trial, some are serving sentences. Personnel ensure that detainees' medical and dietary needs are met. Additionally, personnel work with community partners to provide educational opportunities, faith-based services, and substance abuse treatment.

## <u>Investigations/Narcotics/Special Teams</u>

The purpose of the criminal investigations division is to investigate reported crimes, resolve criminal complaints, and advance public safety efforts in the unincorporated areas of Durham. Detectives investigate criminal offenses that fall into one of two primary categories: violent crimes and property crimes. The Criminal Investigations Division assigns over 700 cases each year and strives to recover stolen property, apprehend suspects, and conduct complex forensic analysis of evidence to identify criminals.

The Sheriff's narcotics unit aims to reduce the use and distribution of illegal drugs in Durham County. The use of illegal drugs creates substantial burdens for drug users, families and friends; and an array of collateral consequences related to illegal drug use negatively impacts community well-being. The special teams of the Sheriff's Office consist of the Emergency Response Team, Bomb Squad, Negotiations Unit, Search and Recovery Unit, K-9 Unit, and Project Lifesaver for those suffering from dementia.

## Patrol/Traffic

The Durham County Sheriff's Office serves as the primary law enforcement agency for the approximately 200 square miles of unincorporated area within Durham County. The Patrol Division and Traffic Unit enforces laws and responds to calls for service in the unincorporated areas of the county in order to promote public safety. The Division is comprised of four 10-deputy squads and responds to over 30,000 calls for service per year.

## **School Resource Officers**

School resource officers work in Durham's public schools and mentor students, promote school safety and enforce laws. There are 27 deputies working in schools throughout the City and County of Durham. Deputies respond to school incidents and work to develop positive relationships with youth.

## **Budget**

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr
Expenditure	\$37,472,703	\$38,785,475	\$41,480,041	\$37,380,582	-3.62%
Personnel	\$31,373,690	\$31,380,624	\$33,350,502	\$31,405,420	0.08%
Operating	\$5,818,088	\$6,328,991	\$7,362,539	\$5,975,162	-5.59%
Capital	\$280,925	\$1,075,860	\$767,000		-100.00%
Revenue	\$2,331,625	\$1,844,800	\$2,666,946	\$3,034,946	64.51%
Licenses and Permits	\$28,885	\$20,000	\$20,000	\$20,000	0.00%
Intergovernmental	\$911,079	\$603,500	\$1,394,746	\$1,762,746	192.09%
Contributions and Donations	\$64,182	\$65,000	\$70,000	\$70,000	7.69%
Investment Income	\$61				
Service Charges	\$1,091,698	\$985,000	\$976,000	\$976,000	-0.91%
Other Revenues	\$235,720	\$171,300	\$206,200	\$206,200	20.37%
Net County Cost	\$35,141,077	\$36,940,675	\$38,813,095	\$34,345,636	-7.02%

FY 2018-19 Actual FTE	FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
494.00	493.00	493.00	517.00	485.00

## **Budget Highlights**

• The FY 2020-21 budget includes a reduction of 8 Detention Center positions and a reclassification of 4 Detention Center positions to meet critical staffing needs within the department. The positions were originally appropriated in FY 2018-19 to implement a Female Mental Health Pod in the county Detention Center. The implementation of the female mental health pod was delayed due to life safety capital projects underway in the Detention Center; and since October 2019, the county's Criminal Justice Resource Center (CJRC) has provided life skill activities, as well as specialized mental

Additional County Support for Detention Center					
Department	Program / Position / Grant	Amount			
Public	Medical Health Contract	\$3,230,244			
Health	Medication Contract with Pharmacy	\$456,000			
	Total Funding	\$3,686,244			

health services, for all females in the Detention Center. CJRC will continue providing this level of service to female detainees next fiscal year.

- The budget also includes an additional \$770K to fund 17 replacement vehicles. This expansion will enable the Sheriff's Office to continue to provide efficient and effective response to county emergencies.
  - Actual vehicle expense is in the non-departmental fund center (see equipment page for details)

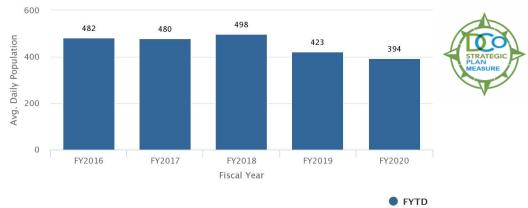
## **Performance Measures**

#### Measure: AVERAGE RESPONSE TIME FOR PRIORITY 1 CALLS BY SHERIFF'S OFFICE IN MINUTES

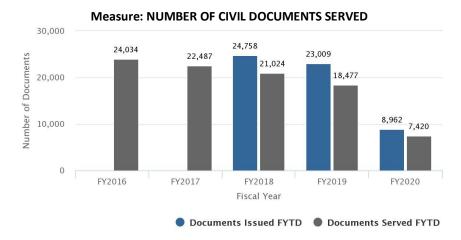


Measure description: This metric is tracking the time that it takes the first deputy to arrive on scene at Priority 1 calls. Priority 1 calls are calls that are determined to be immediately life threatening by emergency dispatchers. The ability of the Sheriff's Office to quickly and adequately respond to these incidents helps keep residents safe and secure. The first quarter of the fiscal year usually results in quicker response times. The favorable trend over the past three fiscal years stems from a renewed focus within the department to respond to these calls in a timely manner, regardless of the division responding. An eight-minute response time has been a long-standing goal for the Patrol Division of the Sheriff's Office based on available resources, the County size, and call volume.

#### Measure: AVERAGE DAILY POPULATION OF DETAINEES IN DURHAM DETENTION CENTER

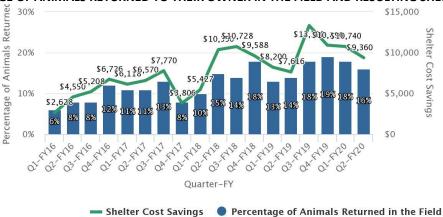


Measure description: This measures the daily population of the detention facility (jail), which influences not only costs, but is also an indicator of the crime rate. This metric also highlights the flexibility that is required to manage an ever-changing population with special needs. There are several factors that impact the average daily population of the detention facility, including the crime rate, speed of trials, use of pretrial services, and other various factors. There has been a downward trend in average daily jail population, due primarily to an emphasis on alternative pre-trial services for non-violent offenders. There is not a specific target for the number of detainees that are housed within the detention facility daily. The Sheriff's Office is responsible for safely housing detainees and has no formal authority over the speed that individuals are tried or released from the facility.



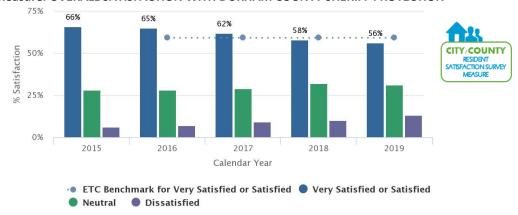
Measure description: This measure is an indicator of one of the largest workload drivers within the Civil Division of the Sheriff's Office. By North Carolina law, the Sheriff's Office is responsible for the processing and serving of all civil documents within Durham County. This work includes civil summonses, magistrate summonses, and child support papers, among others. The overall annual demand has remained relatively stable over the past few years. The Sheriff's Office does not directly or indirectly control this measure. The office is required to serve all civil papers that are filed within Durham County. There is no real ability to determine any trends regarding this measure. In fact, defendants can satisfy complaints often prior to the officer having the ability to attempt service. Some papers are harder to serve and require multiple searches and longer investigations to locate defendants. Identifying trends for this measure is difficult for several reasons and the total number of papers issued varies each quarter. Ultimately, the number of papers issued depends on external factors and is in some cases related to the economy.

Measure: PERCENTAGE OF ANIMALS RETURNED TO THEIR OWNER IN THE FIELD AND RESULTING SHELTER COST SAVINGS



Measure description: This measure shows the percentage of animals reunited with their owner in the field. These data reflect the animals that, had owners not been located, would have been impounded at the shelter. Currently, the average cost for the average length of stay per animal at the shelter is \$266. In general, the percentage of animals returned to their owner in the field is increasing, and as a result, so is the cost savings for the shelter. Animal Services takes proactive measures when able to educate owners about the Healthy Animals Initiative (HAI). Such community engagement and education are key to the success of this metric. Microchips for pets have been a huge success to increasing these numbers. Animal Services is in the process of conducting an analysis to determine their ability to reunite animals with their owners in the field.

## Measure: OVERALL SATISFACTION WITH DURHAM COUNTY SHERIFF PROTECTION



Measure description: This measure comes from the annual City/County Resident Satisfaction Survey. This measure shows the overall satisfaction with Durham County Sheriff's Protection, based on a random sample of residents surveyed during a specific period. The top priority of the Sheriff's Office is to ensure safety and receive high levels of satisfaction from the community. Over the last several years, the perception of law enforcement has declined due to events taking place across the Country. While the Durham County Sheriff's Office has been comparable to national levels of satisfaction, the percentages have continued to decrease. To address this trend the Sheriff's Office will place a renewed emphasis on transparency, engagement, and accountability in the next fiscal year.

This page intentionally blank.

# **EMERGENCY COMMUNICATIONS**



**GOAL 3 SAFE COMMUNITY:** Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies and ensure accessible and fair justice.

## **Description**

The Durham Emergency Communications Center (DECC) is the primary public safety answering point for the City and County of Durham. Guided by the City's Strategic Plan, the center promotes, preserves and protects the safety and security of the community by providing around-the-clock 911 access and services. The center strives to provide fast and efficient responses to emergency calls while ensuring the safety of Police, Fire and Emergency Medical Services personnel.

## **Programs**

#### **Emergency Response**

This program operates under an interlocal agreement between the city and county governments, and answers calls for residents and visitors of both jurisdictions. The program's primary objective is to ensure that calls for emergency services are answered and dispatched to the appropriate public protection. The program provides service to the following departments: Police, Fire, EMS, Durham County Emergency Management, and Volunteer Fire Departments. The Durham County Sheriff's Department provides its own answering and dispatching service.

## **Communications Maintenance**

The division maintains and manages the operation of the 800 MHz radio system, which comprises four tower sites, an integrated microwave system, alarm and computer monitoring systems, backup power supplies and generators, the radio dispatch system in the 911 Emergency Communications Center, a backup 911 Center, the Durham Sheriff's Office 911 Center and North Carolina Central University's dispatch center. Communications Maintenance also installs and maintains all radio communications equipment for various departments of the city and county governments. In addition, this division installs and maintains the emergency lighting systems, sirens, cameras, video recorders and mobile data modems in the fleet of public safetyvehicles.

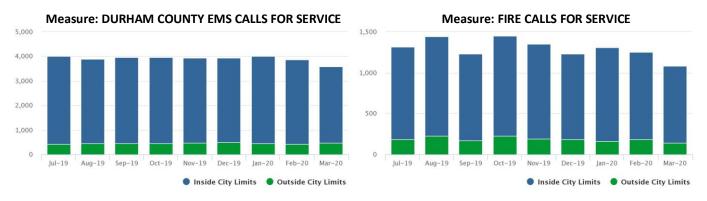
## **Budget**

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr
Expenditure	\$1,099,615	\$1,384,907	\$1,535,937	\$1,514,937	9.39%
Operating	\$1,099,615	\$1,384,907	\$1,535,937	\$1,514,937	9.39%
Net County Cost	\$1,099,615	\$1,384,907	\$1,535,937	\$1,514,937	9.39%

<sup>\*</sup>The County contributes to the City of Durham 21 percent of its Emergency Communications total allocation less the Emergency Telephone System Fund.

The County's portion of Emergency Communications services increased due to natural salary growth from existing
positions in the city's E-911 General Fund, a Durham City compensation and classification study that increased personnel
costs for positions in the E-911 Fund, and salary and benefits of existing positions that were moved into the city's E-911
Fund due to a state mandate.

## **Performance Measures**





Measure description: The City/County Durham Emergency Communications Center (DECC) is responsible for processing all calls received though dispatch of emergency responders or the transfer of calls or information provided by callers to the appropriate dispatch or resolution authority. All calls received are entered into the Computer Aided Dispatch (CAD) system for the purpose of determining validity of location, jurisdictional boundary, and appropriate transfer of information for resolution. This resolution is handled by radio dispatch or via phone, as appropriate. Calls entered into the CAD system are tracked both in volume and geographical location. When calls received are classified and entered for appropriate action they are referred to as "Calls for Service." The number of "Calls for Service" is lower than "Calls Received" due to multiple calls reporting a single incident, such as a highly visible motor vehicle crash. This information is important for monitoring trends that may necessitate a change in the distribution of resources.





Measure description: DECC is responsible for answering and processing all 911 calls received for the City and County of Durham. Additionally, DECC receives calls from alarm agencies and residents requiring non-emergency assistance from Law Enforcement, Fire, EMS, and ancillary City and County services. Calls received by DECC are tracked by source (911, Alarm Lines, and Administrative Lines). Calls by source cannot be geographically tracked as calls are not classified until after call receipt. Total monthly calls hover between 30,000 and 40,000, with the bulk of calls being 911. The relative ratio of 911, Alarm Lines, and Administrative Lines calls has remained relatively consistent.



Measure description: The NC 911 Board is the recognized authority for establishment and oversight of rules associated with the processing of 911 calls from receipt to initial dispatch of appropriate resources. These rules as currently adopted require 911 calls to be answered within the following guidelines: 90% of 911 calls received on emergency lines shall be answered within 10 seconds, and 95% of 911 calls received on emergency lines shall be answered within 20 seconds. DECC staff monitor this data for compliance to determine any adjustments that may be required to ensure that DECC maintains required compliance levels.

This page intentionally blank.

## THE OFFICE OF EMERGENCY SERVICES



**GOAL 3 SAFE COMMUNITY:** Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies, and ensure accessible and fair justice.

## Description

The Office of Emergency Services is a new combined department in FY 2020-21. It reflects the consolidation of the Fire Marshal/Emergency Management and Emergency Medical Services areas. The first table below reflects the Expenditures and Revenues for the entire Business Area. Due to the unique nature of Lebanon Fire Department the following sections display the separated budget for the rest of Office of Emergency Services to highlight Durham County funding separately from Fire District responsibility.

## **Budget**

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr.
Expenditure	\$16,906,214	\$19,160,052	\$19,518,570	\$18,642,648	-2.70%
Personnel	\$12,847,954	\$14,063,573	\$14,162,100	\$13,762,978	-2.14%
Operating	\$3,939,141	\$5,010,479	\$5,356,470	\$4,879,670	-2.61%
Capital	\$119,120	\$86,000			-100.00%
Revenue	\$13,749,174	\$14,037,782	\$14,478,136	\$14,476,690	3.13%
Licenses and Permits			\$2,500	\$2,500	
Intergovernmental	\$3,055,318	\$2,991,617	\$3,369,471	\$3,368,025	12.58%
Service Charges	\$10,541,621	\$11,046,165	\$11,106,165	\$11,106,165	0.54%
Other Revenues	\$152,235				
Net County Cost	\$3,157,041	\$5,122,270	\$5,040,434	\$4,165,958	-18.67%

FY 2018-19 Actual FTE	FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
204.00	204.00	204.00	204.00	204.00

<sup>\*</sup>In FY 2020-21 the prior Business Areas of Fire Marshal and Emergency Medical Services were combined into the current Office of Emergency Services. The table above combines these multiple business areas into one table.

## **OFFICE of EMERGENCY SERVICES** (without Lebanon Fire Department)

#### Description

The primary goals of the Office of Emergency Services (OES) include: 1) Delivering emergency medical and related care in a safe, compassionate, and timely manner; 2) Providing leadership in prevention, preparedness, response, recovery, and mitigation activities through partnerships; 3) Developing resilient government operations and enhance public safety, property conservation and protection of the environment; and 4) Providing effective fire safety education, fire code enforcement, and fire origin and cause investigations.

The Office of Emergency Services brings together Emergency Medical Services (EMS), Emergency Management, and Fire Marshal emergency services under a single streamlined operational structure supported by a Business Services Division. Implemented in March 2020, OES provides essential emergency services using the County's Managing for Results performance management system and predictive analytics modeling.

#### **Divisions**

#### **BUSINESS SERVICES**

The Business Services Division includes logistics, administration, finance, public information, information technology, and human resources support for OES. Through these functions, Business Services provides customer service and support to internal and external customers. As a primary function this division is responsible for the preparation and maintenance of the annual operating and capital budgets, and billing functions. The Division also provides professional administration support to OES and coordinates logistical support to all divisions.

## **EMERGENCY MEDICAL SERVICES**

The EMS Division serves the entire population of Durham County in a service area of 299 square miles. The division has four primary program units — Operations and Special Teams, Research and Clinical Affairs, Mobile Integrated Health, and Professional Development -- that provide full-service, advanced life support care to residents and visitors. The division operates 911 ambulance service from twelve (12) stations throughout the County and has a fleet of thirty-seven (37) ambulances and two (2) special operations service vehicles.

#### **Programs**

#### **Operations and Special Teams**

EMS operations is responsible for the staffing of ambulances on a 24-hours a day, seven days a week basis. This is achieved through four rotating shifts, as well as peak hour unit scheduling. Operations participates in community events, provides medical coverage for special events, and serves with law enforcement specialty teams.

#### **Research and Clinical Affairs**

The Research and Clinical Affairs unit ensures that staff follow the latest evidence-based practices, participates in clinical research with community partners, and provides quality management for the entire EMS system.

## **Mobile Integrated Health**

Durham County's Community Paramedics provide specialized care for opioid use disorder intervention along with other to ensure consistent service provision throughout Durham County. The Professional Development unit also provides community education on topics such as bystander CPR and Stop-the-Bleed.

<u>EMERGENCY</u> high-volume users of the 911 emergency system. Community Paramedics work with community partners to provide care to the County's most vulnerable populations.

#### **Professional Development**

Professional Development provides clinical education services and professional development opportunities to EMS providers, special teams, and system first responders. This unit is responsible for recredentialing system providers per local criteria and state regulations of North Carolina Office of EMS (NCOEMS) and manages an internal training academy

## **MANAGEMENT**

The Emergency Management Division mitigates, protects, prevents, prepares for, responds to, and recovers from any hazard or purposeful hazardous act so that workers, residents, students and visitors of Durham County can live, work and thrive. The Division enhances the preparedness and resiliency of government and the community through planning, education, training, exercises, and hazard mitigation activities. The Division works with partners and stakeholders to coordinate the government and non-government response to emergencies and disasters, as well as coordinate community recovery efforts.

#### **FIRE MARSHAL**

The Fire Marshal Division provides effective fire safety education, fire code enforcement, and fire investigations intended to reduce the loss of life, property, and damage to the environment. The Division enforces the County's fire protection code and collects and analyzes response metrics for fire departments covering Durham County. Fire inspections for Durham Public Schools are performed annually by the Fire Marshal Division.

## **Budget (OES minus Lebanon)**

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr
Expenditure	\$16,156,355	\$18,398,930	\$18,722,903	\$17,854,337	-2.96%
Personnel	\$12,110,034	\$13,310,379	\$13,374,619	\$12,982,853	-2.46%
Operating	\$3,927,202	\$5,002,551	\$5,348,284	\$4,871,484	-2.62%
Capital	\$119,120	\$86,000			-100.00%
Revenue	\$13,749,174	\$14,037,782	\$14,478,136	\$14,476,690	3.13%
Licenses and Permits			\$2,500	\$2,500	
Intergovernmental	\$3,055,318	\$2,991,617	\$3,369,471	\$3,368,025	12.58%
Service Charges	\$10,541,621	\$11,046,165	\$11,106,165	\$11,106,165	0.54%
Other Revenues	\$152,235				
Net County Cost	\$2,407,182	\$4,361,148	\$4,244,767	\$3,377,647	-22.55%

FY 2018-19 Actual FTE	FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
192.00	192.00	192.00	192.00	192.00

<sup>\*</sup>In FY 2020-21 the prior Business Areas of Fire Marshal and Emergency Medical Services were combined into the current Office of Emergency Services. The table above combines these multiple business areas into one table.

## **Budget Highlights**

- The FY 2020-21 budget includes funding for an Emergency Operations Center facility assessment. The assessment will provide an evaluation of the current and future needs of the Emergency Operations Center and inform the purchase of a future location for county emergency operations. The assessment cost, \$50K, will be split with the City of Durham.
- The budget also includes an additional \$97,918 to fund 3 replacement vehicles two supervisory vehicles for EMS and
  one for Emergency Management. The cost of the EM vehicle is split with Durham City. This expansion will enable the
  department to continue providing an efficient and effective response to county emergencies.
  - Actual vehicle expense is in the non-departmental fund center (see equipment page for details)

## **LEBANON FIRE DEPARTMENT Fund Center**

## **Description**

The residents within the Lebanon Fire District are protected by full-time firefighters employed by the County and working at Lebanon Volunteer Fire Department. The full-time County employees report to the Lebanon Fire Chief for daily operations and to the Office of Emergency Services Director for all benefit/human resource matters. Lebanon provides part-time staff as well as volunteer firefighters to supplement the County full-time staff.

The Lebanon Fire District is one of five volunteer districts that provide fire protection to the residents, visitors, and workers of Durham County. Fire district tax revenues support expenditures for this fire district. There is an inter-fund transfer from this special revenue fund to the General Fund to cover employee salaries and benefits.

See Special Revenue Funds – Fire Districts for Revenue and tax related information.

## **Budget**

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested ▼	FY 2020-21 Approved	% Change Orig. v. Appr.
Expenditure	\$725,908	\$761,122	\$795,667	\$788,311	3.57%
Personnel	\$713,969	\$753,194	\$787,481	\$780,125	3.58%
Operating	\$11,939	\$7,928	\$8,186	\$8,186	3.25%

<sup>\*</sup> There is no Net County Cost for Lebanon Fire Department. All costs are the responsibility of the Fire District.

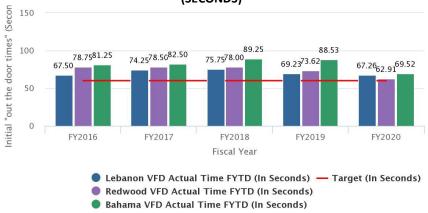
FY 2018-19 Actual FTE	FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
12.00	12.00	12.00	12.00	12.00

## **Budget Highlights**

 A total transfer of \$950,970 is planned from the Lebanon Fire District Fund to the General Fund, \$162,659 to support benefit costs for 12 County firefighter positions and \$788,311 to support personnel and operational support costs for those 12 positions

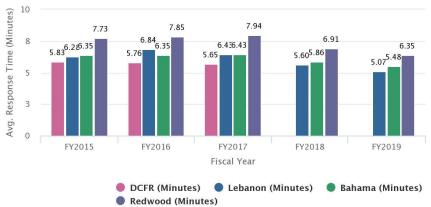
## **Performance Measures**

# Measure: INITIAL "OUT THE DOOR TIMES" BY DURHAM COUNTY VOLUNTEER FIRE DEPARTMENTS TO EMERGENCY CALLS (SECONDS)

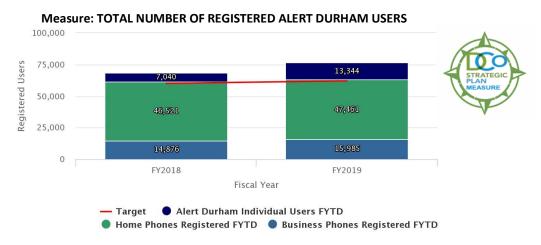


**Measure description:** This measure indicates how quickly Durham County Volunteer Fire Department first responders and emergency vehicles begin responding to emergency calls (typically referred to as chute times) in seconds. The measure is influenced by training, preparedness for events, and efficiency of fire station operations. This is one of the key metrics used on a national level to compare fire departments (commonly known as NFPA standard 1710), which requires a response to an emergency within 60 seconds of dispatch 90% of the time. This measure is trending well and is lower on aggregate than the previous fiscal year. This is due in part to the increased monitoring of calls and out the door times by the chiefs, as well as continued preparation and training.

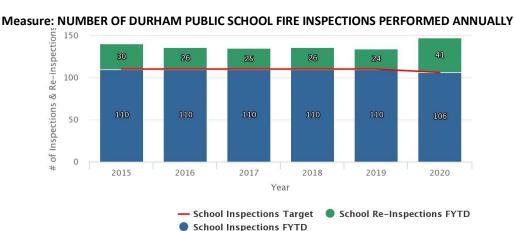
#### Measure: DURHAM COUNTY VOLUNTEER FIRE DEPARTMENT AVERAGE FIRE RESPONSE TIMES (MINUTES)



Measure description: This measure shows average response times for the three Durham County Volunteer Fire Departments and Durham County Fire and Rescue (which merged with the City of Durham Fire Department in FY 2018-19) and is a measure that indicates training, preparedness for events, and overall efficiency of fire station operations. Response times are a key metric used on a national level to compare fire station and fire department operations. This measure is trending positively, which can be explained by the response protocols that have been put in place to help optimize dispatch. Durham County Fire Rescue has been removed from the data after FY 2017 due to the merger with the City of Durham Fire Department.

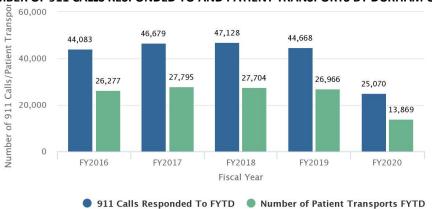


Measure description: Emergency Management is responsible for warning the public of any impending threats or hazards and alerting the public with protective actions in the event of an emergency. Durham County purchased software to accomplish this mission, referred to as "Alert Durham." Tracking the number of individuals signed up for Alert Durham indicates the number of residents that are aware of the emergency notification system and will receive timely emergency information. The number of citizens signed up for Alert Durham is driven by public outreach and emergency events. Continued community engagement opportunities, including planned targeted social media campaigns, will grow the Alert Durham users.

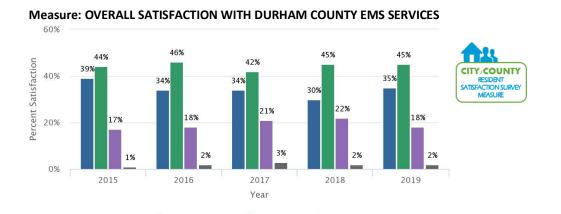


Measure description: This measure indicates the number of fire inspections (and re-inspections) performed annually in Durham Public Schools (DPS) by the Fire Marshal Division. Each DPS school is inspected twice a year. Re-inspections may occur if fire code issues are identified, which results in inspection numbers rising above the target. The trend is influenced by the number of re-inspections that are required. As schools follow the fire code rules and complete required maintenance, the number of re-inspection numbers should decrease. Currently there are 53 schools with two inspections per fiscal year, so the target is set at 106 (there were 55 schools with a target of 110 prior to FY 2020). For FY 2019-20, the school inspection process has concluded resulting in the completion of 147 inspections. With the bi-annual inspection cycle, as well as the reinspection process, the number of school inspections/re-inspections will level out to around 140 per fiscal year. Continued education and relationship-building with public schools will aid in fire code compliance.

#### Measure: NUMBER OF 911 CALLS RESPONDED TO AND PATIENT TRANSPORTS BY DURHAM COUNTY EMS



Measure description: This measures the number of 911 calls for help Durham County EMS responds to and the number of Durham County EMS patients transported annually. This information assists with developing ambulance deployment and staffing models for the County. Call volume has remained relatively stable; however, there are generally increased call volumes in the spring and summer months. The number of patient transports is tied to the overall number of 911 calls responded to by DCEMS. As such, staff anticipate a slight increase in transports associated with the increase in call volume.



Satisfied

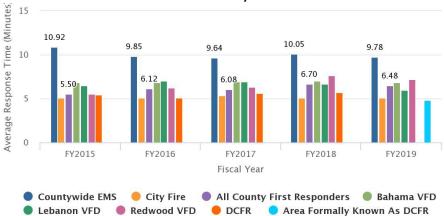
Neutral

Dissatisfied

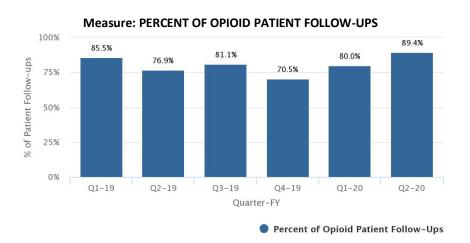
Measure description: This measure is from the City/County Resident Satisfaction Survey and measures satisfaction with Durham County EMS services by percentage of respondents who rated the item on a 5-point scale (excluding N/A). This survey includes responses from residents that may have previously used Durham County EMS services and residents that have not used Durham County EMS services. Although some respondents may not have used Durham County EMS services, their "perception" of the services provided by Durham County EMS is important. The results of this survey help to measure the effectiveness of current Durham County EMS services, programs, clinical care, and patient satisfaction. Durham County EMS satisfaction rates, those listed as very satisfied or satisfied, have remained relatively stable over the prior few years with a significant increase noted in 2019, up 5% from 2018. Durham County EMS has also been consistently higher than the national average with satisfaction rates, so marginal increases, while staff will continue to strive toward them, will be more difficult to achieve. Efforts to improve how this measure is trending include increasing Durham County EMS visibility in the community, greater participation in community events, and implementation of additional Durham County EMS public education opportunities. Durham County EMS will continue to monitor ambulance deployment models and patient outcomes to ensure patients receive the highest level of clinical care in a timely manner. It is important to monitor this data and find opportunities to improve services and resident engagement.

Very Satisfied

Measure: AVERAGE CALL RESPONSE TIMES FOR EMERGENT, HIGH PRIORITY MEDICAL AND TRAUMATIC INJURIES (IN MINUTES)

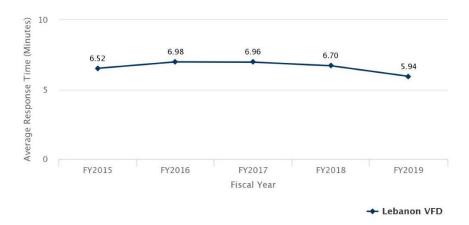


Measure description: The Durham County EMS System includes Durham County Emergency Medical Services (DCEMS) that provide advanced life support and ambulance transport, and first responders from career and volunteer fire departments. Durham County first responders are dispatched along with DCEMS to 911 calls to initiate emergency care upon DCEMS arrival. EMT and Advanced EMT first responders from Lebanon Volunteer Fire Department, Redwood Volunteer Fire Department, and Bahama Volunteer Fire Department provide initial response with non-transport fire apparatus or utility vehicles. This measure monitors the average response time by DCEMS and first responders to medical and traumatic emergencies in minutes. Each agency's overall average response times are closely monitored to evaluate current deployment plans and staging locations. DCEMS continues to strive for lower response times by implementing staffing and schedule changes, conducting deployment analysis and truck siting, and sharing monthly performance data with crews to educate and demonstrate the need for quick en route and hospital clearance times.



**Measure description:** This measures the percent of opioid patient follow-ups that are made by staff of the Community Paramedic Program. Follow-up with these patients is incredibly important for intervention methods as well as providing them with alternative sources of assistance. The high percentage shows that the current methodology for identifying and communicating with opioid patients is working effectively.

# Measure: AVERAGE RESPONSE TIMES FOR EMERGENT, HIGH PRIORITY MEDICAL AND TRAUMATIC EMERGENCIES BY LEBANON VOLUNTEER FIRE DEPARTMENT (IN MINUTES)



Measure description: The Durham County EMS System includes Durham County Emergency Medical Services (DCEMS) which provides advanced life support and ambulance transport, as well as first responders services from career and volunteer fire departments. Durham County first responders are dispatched along with DCEMS to 911 calls to initiate emergency care upon DCEMS arrival. EMT and Advanced EMT first responders from Lebanon Volunteer Fire Department, Redwood Volunteer Fire Department, and Bahama Volunteer Fire Department provide initial response with non-transport fire apparatus or utility vehicles. This performance measure monitors the average response time by Lebanon Volunteer Fire Department to medical and trauma emergencies in minutes. Lebanon Volunteer Fire Department is staffed by County fire employees through a contractual agreement. Each agency's overall average response time to emergent 911 calls for help is closely monitored to evaluate current deployment plans and staging locations. Staff will continue to monitor response times, evaluating staffing and first responder deployment strategies, while investing in technology that provides routing information based on traffic conditions. The goal is to continue improving response times.

# **MEDICAL EXAMINER**



**GOAL 3 SAFE COMMUNITY:** Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies and ensure accessible and fair justice.

## **Description**

The current Medical Examiners' system is a statewide program supervised and financed largely at the State level. The County pays a set cost for each examination and autopsy performed on residents who die within the County. The number of autopsies and examinations per year is variable which makes accurate budget projections more challenging than a typical department. Recent changes at the State (NC General Statute 130A-481) now require that the County provide Medical Examiners a space for the medical examination and storage of bodies when residents die within the County. This recent change requires Durham County to enter into an agreement with a local mortuary to provide this service thereby slightly increasing the funding needed for this area. Due to revised projections it is anticipated the existing funding in FY 2019-20 should suffice for FY 2020-21 even with this increase.

## **Budget**

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr
Expenditure	\$237,550	\$250,000	\$250,000	\$250,000	0.00%
Operating	\$237,550	\$250,000	\$250,000	\$250,000	0.00%
Net County Cost	\$237,550	\$250,000	\$250,000	\$250,000	0.00%

This page intentionally blank.

# CRIMINAL JUSTICE RESOURCE CENTER



**GOAL 3 SAFE COMMUNITY:** Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies and ensure accessible and fair justice.

## **Description**

The Criminal Justice Resource Center (CJRC) promotes public safety by supporting the local criminal justice system and supervising and rehabilitating justice-involved individuals through a wide array of supportive services that allow them to achieve their full potential as contributing members of the community. CJRC's vision is to inspire every justice-involved person to become a productive and responsible citizen in the community. The agency collaborates with various agencies in the county, such as Alliance Health, the judicial system, the adult detention facility, the NC Department of Public Safety, other county departments, and community and faith-based organizations.

## **Programs**

## **Criminal Justice System Support**

Criminal Justice System Support provides coordination of and administrative support to community-wide collaboration efforts that reduce and prevent juvenile crime and gang activity in Durham. The Juvenile Crime Prevention Council reviews the needs and corresponding resources of youth who are at risk of or have become delinquent and develops strategies to intervene and support them. The Gang Reduction Strategy convenes community leaders to monitor prevention, intervention and suppression efforts to reduce gang-related crime and violence. The latest addition to the program is a Court Reminder Service for all individuals with cases in criminal district court.

#### **Mental Health Services**

Mental Health Services are provided in the Durham County Detention Facility and through the Mental Health Court Diversion Program. The Jail Mental Health Team works with inmates who are diagnosed with Severe and Persistent Mental Illness or Severe Mental Illness requiring medication, including discharge planning and connection to services. The Mental Health Court Diversion Program offers individuals with a severe mental illness the opportunity to connect to community providers and other support services in lieu of formal court processing.

## Misdemeanor Diversion Program

The purpose of the Misdemeanor Diversion Program (MDP) is to keep youth between the ages of 16 and 21 out of the adult criminal justice system and avoid the long-term consequences of an adult criminal record. In lieu of formal court processing, an incident report is initiated by law enforcement for first-time, nonviolent misdemeanor incidents, and the youth is referred to the MDP. The 90-day diversion program gives young people an immediate consequence for their actions, while still allowing them to avoid an adult criminal record. The program also provides access to support services. Effective Spring 2019, persons up to age 26 will become eligible for the diversion program.

#### Pretrial Services

The purpose of Pretrial Services is to provide complete and accurate information to the Courts to inform release and detention decisions and to supervise released defendants as an alternative to incarceration. Pretrial Services reduces the jail population and cost to the community and enables defendants that do not pose a safety risk to return to the community while they await trial. An evidence-based risk assessment determines supervision levels, and individual release conditions are determined by the Courts.

## **Reentry Services**

Reentry Services are supportive and rehabilitative services for criminal justice involved individuals so that they can improve the quality of their lives and become contributing members of our community. People on probation or post-release supervision receive assistance to address basic needs and wrap around support including case management, housing and employment assistance. Among many other services, this category also includes Drug Treatment Court and Local Reentry Council.

## **Substance Use Disorder Services**

Substance Use Disorder (SUD) Services are provided to criminal justice involved individuals in detention and in an outpatient setting. Programs are designed to increase client motivation to obtain and maintain a drug-free lifestyle through client-centered treatment planning.

## **Budget**

Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr
Expenditure	\$4,044,025	\$4,847,251	\$5,545,653	\$5,470,397	12.86%
Personnel	\$2,902,092	\$3,417,999	\$3,807,348	\$3,779,592	10.58%
Operating	\$1,141,933	\$1,429,252	\$1,738,305	\$1,690,805	18.30%
Revenue	\$941,182	\$1,048,590	\$1,452,237	\$1,452,237	38.49%
Intergovernmental	\$811,619	\$936,954	\$1,316,101	\$1,316,101	40.47%
Rental Income	\$14,459	\$15,636	\$15,636	\$15,636	0.00%
Service Charges	\$115,103	\$96,000	\$120,500	\$120,500	25.52%
Net County Cost	\$3,102,843	\$3,798,661	\$4,093,416	\$4,018,160	5.78%

FY 2018-19 Actual FTE	FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
47.10	51.80	51.80	51.80	51.80

## **Budget Highlights**

- Includes funding for consultant services to assist the Gang Reduction Strategy Manager with conducting an updated Gang Assessment, which will provide a significant amount of data surrounding gang prevention, intervention and suppression efforts in Durham County. The assessment will serve as a guide for the community's gang reduction efforts will into the 2020s. The cost for the consultant services \$100K will be split with the City of Durham.
- CJRC expects to receive increased state funding for expanded JCPC programming to serve an increase in eligible individuals due to the passage of Raise the Age legislation.
- The department also budgeted increased revenue for the Misdemeanor Diversion Program to contract with additional community providers, as well as annualize Telehealth Services.
- CJRC received a three-year grant from the state Department of Public Safety to fund a Case Manager for the Local Reentry Council.

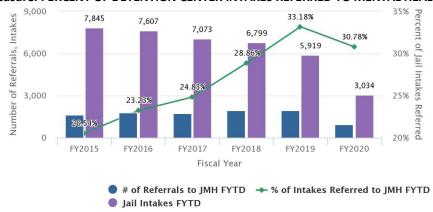
CJRC Non-Profit Support	FY 2020-21 1/2 year funding
Durham County Teen Court & Restitution Program	\$11,000.00
Elna B. Spaulding Conflict Resolution Center	\$7,500.00
	\$18,500,00

The N.C. Department of Public Safety partners with the **Juvenile Crime Prevention Councils (JCPC)** in each county to reduce and prevent juvenile crime. JCPC board members are appointed by the county Board of Commissioners and meet monthly in each county. The meetings are open to the public, and all business is considered public information. The state Division of Adult Correction and Juvenile Justice allocates approximately \$22 million to these councils annually. Funding is used to subsidize local programs and services. Durham's allocation increased to \$701,101 in FY 2020-21. The following programs are funded contingent to inclusion in the State of North Carolina budget:

Agency Name	Program Type	Original	Approved
		FY 2019-20	FY 2020-21
Durham Proud Program	Interpersonal Skill Building	\$108,000	\$128,000
Durham County Teen Court & Restitution	Teen Court/ Restitution/ Community Service	\$148,000	\$148,000
El Futuro	Individual Counseling	\$15,000	\$26,000
Triangle Literacy Center	Tutoring /Academic Enhancement	\$20,000	\$87,101
Exchange Club -Funding Grid Parenting of	Home-based Family Counseling	\$139,000	\$149,000
Adolescents			
DCo Public Health -Project BUILD	Interpersonal Skill Building	\$94,666	\$117,000
Elna B. Spaulding Conflict Resolution Ctr	Mediation/Conflict Resolution		\$34,000
JCPC Administration	JCPC Certification	\$12,000	\$12,000
Total			\$701,101

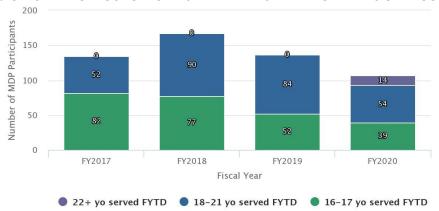
#### **Performance Measures**



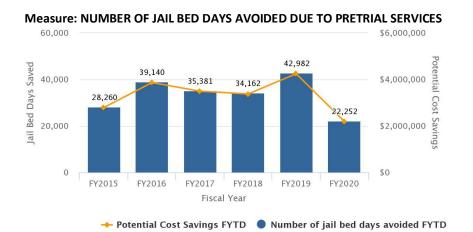


Measure description: This measure shows the percentage of inmates admitted into the Durham County Detention Facility and referred to the Jail Mental Health Team. This information is tracked to determine the level of mental health services needed in the jail and to assist with the transition to community-based mental health services once the inmate is released. Durham County has been working with the Stepping Up Initiative Committee to identify available services and additional opportunities to reduce the number of inmates in jail with a mental health illness. Despite a decline in overall admissions to the Durham County Detention Center in the last two years, the number of individuals referred to Jail Mental Health has remained unchanged, which means there has been an increase in the percent of persons booked into the detention center that are referred to Jail Mental Health. This trend can be attributed to a combination of several factors, including an improved screening and referral process and an increase in the percent of admissions flagged for mental health concerns during the detention intake process. The number of referrals counts each jail admission and referral to mental health services; therefore, this measure is not a unique count of individuals.

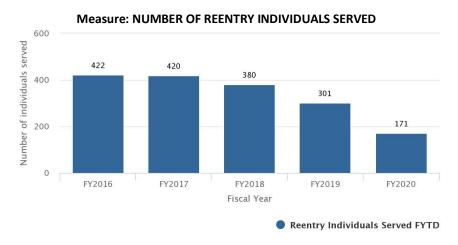
#### Measure: NUMBER OF YOUNG PEOPLE SERVED BY MISDEMEANOR DIVERSION PROGRAM



Measure description: This measure shows the number of young people who are referred to the Misdemeanor Diversion Program (MDP). Individuals ages 16 and older, who commit a misdemeanor offense and have no prior criminal arrest history, are eligible for the diversion option. The program provides an immediate, short-term consequence while keeping individuals out of the criminal justice system. Completion of the program allows young people with low level, first time offenses to avoid the stigma and collateral consequences of having an adult criminal record which could have long-lasting effects on their lives. MDP, which started in March 2014 for 16- and 17- year olds, has expanded twice: in October 2015 to include 18- to 21- year olds, and again in March 2019 to age 26, with the option of referring individuals over age 26 at law enforcement's discretion. With Durham leaders' approval to serve 18- to 26- year olds, and older adults at officer discretion, the department hopes to help a broader age range of participants remain out of the criminal justice system.

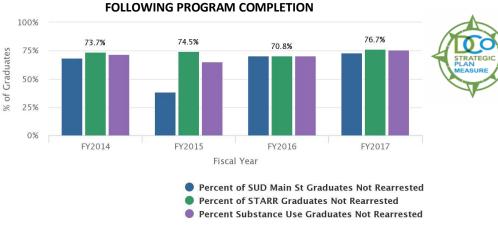


Measure description: This measures the number of days defendants were supervised by Pretrial Services instead of remaining in jail awaiting case disposition. Research has shown that persons released pre-trial are able to contribute to their defense, continue to support themselves and their families, and maintain their lives. Additionally, each jail bed day avoided can be translated into cost savings. The cost of supervising a person through Pretrial Services is less than 10% of the cost of housing someone in jail. The number of jail bed days avoided has increased and exceeded the number of days in prior fiscal years because the number of persons released to Pretrial Services has increased for regular supervision and supervision with electronic monitoring. The increased number of Pretrial clients can be attributed to several initiatives that have been underway: regular low bond review meetings, expanded work hours for Pretrial Services to include evening and weekend hours, as well as the willingness by court officials to review and reconsider detention decisions.



Measure description: This measure details the number of individuals served by CJRC's Managing For Results (MFR) Reentry Program, which includes Drug Treatment Court, Recidivism Reduction Services, and Prison Reentry Services for persons with serious felonies and lengthy incarceration periods (not to be confused with the Local Reentry Council). This measure is important because there is a need for wrap-around and supportive services for justice involved residents in Durham County in order to prevent further involvement in the criminal justice system. CJRC strives to provide an array of services to this population based on evidence-based practices and needs in the community. The number of cases served by CJRC follows a larger trend in an overall reduction in crime, arrests, and persons involved in the local criminal justice system. Additionally, the startup of the Local Reentry Council in Durham has offered additional programming for jail and prison reentry services.

# Measure: PERCENTAGE OF SUBSTANCE USE DISORDER SERVICES GRADUATES NOT REARRESTED IN THE 12 MONTHS



Measure description: This measures the percent of clients who have completed CJRC's outpatient or jail-based substance use treatment programs and were not charged with a new crime in the 12 months following program completion. CJRC's goal is to help clients break the cycle of drug use and resulting criminal behaviors. CJRC monitors this number to ensure that the treatment modality and levels of service are appropriate for clients, and to assess their ability to lead successful lives. The recidivism rate is measured for individuals by the fiscal year they began treatment. Recidivism for cohort FY 2018 is not yet available due to extended periods of system and data unavailability related to the County's FY 2020 Malware Attack and the timing of the release for the next 5-year data extract from NC AOC (data will be added once available). After a significant dip in recidivism outcomes for outpatient SUD Services in FY 2015, the percentage of clients with no arrests in the year following program completion has rebounded. Both jail and community-based treatment recorded their highest success rates to date for cohort FY 2017. Clients completing STARR, the jail-based substance use treatment program, had slightly better outcomes compared to those completing the community-based treatment. CJRC continues to modify curriculum, treatment delivery, and improved connection to services at discharge to help clients sustain recovery and live their best lives after graduation.

This page intentionally blank.

## YOUTH HOME



**GOAL 3 SAFE COMMUNITY:** Partner with stakeholders to prevent and address unsafe conditions, protect life and property, respond to emergencies and ensure accessible and fair justice.

## Description

The Durham County Youth Home provides secure custody, programs and care to juveniles who have been detained by the courts while they await disposition of their cases. Children between the ages of six and 17 reside in the secure, 14-bed detention facility on Broad Street. Durham's Youth Home is one of eleven state juvenile detention facilities — one of four that are county-run — for children the court determines need secure custody supervision. The Youth Home provides an emotionally safe environment where juveniles receive custodial care that includes meals, clothing, bedding, routine medical attention, educational resources, structured programs, and counseling. The residents are monitored and supervised twenty-four hours a day, seven days a week by both male and female counseling staff, ensuring that they are kept in safe custody pending future disposition of their cases in court.

## **Programs**

#### **Durham Public Schools Education**

The Youth Home strives to ensure that children in its custody regularly attend a Durham Public School. The children receive credit for attendance and grades earned during their time at the Youth Home.

#### **Juvenile Custody and Management**

The Youth Home's primary responsibility is to manage the custody of the juveniles who have been detained by courts. Juveniles are placed in the facility by the Juvenile Court, which determines that the children need secure custody supervision while they await the disposition of their court cases. The children receive meals, medical attention and access to programs intended to improve juvenile outcomes.

## Partnership Services

Children who reside in the Youth Home receive access to a variety of social and educational opportunities offered by community partners. The Youth Home leverages the abundant resource providers in the county to provide the following opportunities:

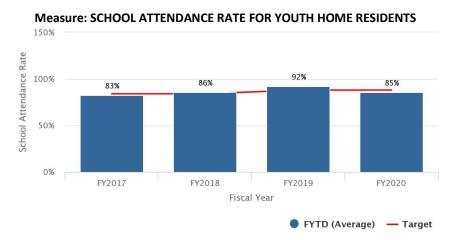
- Durham County Library Teen Librarian and Oasis programs provide library books and group activities for the youth.
- Durham County Public Health Educators provides sexual health educational groups and STD/STI testing to the Youth Home residents.
- Pastoral services are provided by four volunteer groups, who offer religious groups and activities for the residents.
- UNC students with the Criminal Justice Association and Breaking Barriers Building Bonds program provide tutorial services
  and social educational activities for the residents. Duke Law and Medical School students provide educational groups and
  activities pertaining to the criminal justice system and medical/health related topics.

## Budget

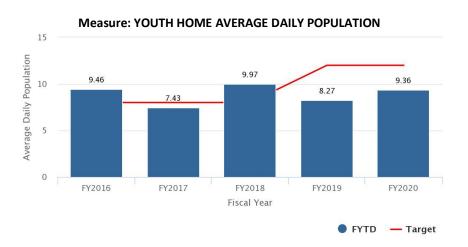
Category	FY 2018-19 Actual	FY 2019-20 Original	FY 2020-21 Requested	FY 2020-21 Approved	% Change Orig. v. Appr
Expenditure	\$1,229,820	\$1,275,858	\$1,344,442	\$1,317,380	3.25%
Personnel	\$1,146,827	\$1,165,532	\$1,210,604	\$1,202,192	3.15%
Operating	\$82,993	\$110,326	\$133,838	\$115,188	4.41%
Revenue	\$506,406	\$570,000	\$570,000	\$570,000	0.00%
Intergovernmental	\$17,674	\$20,000	\$20,000	\$20,000	0.00%
Service Charges	\$488,732	\$550,000	\$550,000	\$550,000	0.00%
Net County Cost	\$723,414	\$705,858	\$774,442	\$747,380	5.88%

FY 2018-19 Actual F	E FY 2019-20 Original FTE	FY 2019-20 Estimated FTE	FY 2020-21 Requested FTE	FY 2020-21 Approved FTE
21.	.2 21.12	21.12	21.12	21.12

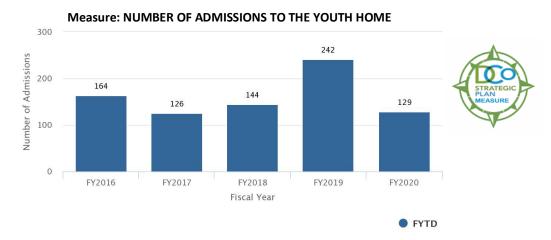
## **Performance Measures**



Measure description: This measure shows the percent of school days that Youth Home residents attend class provided by Durham Public Schools while detained at the Youth Home. When residents return to their assigned school, they receive credit for attendance and grades earned while at the Youth Home. Attendance trends are constant except for residents scheduled for court appearances, release from detention, or residents who refuse to participate in school for the day. There are consequences for residents who refuse to participate in school, including room restriction and not being allowed to participate in social activities (e.g. visitation and structured programming). Due to safety concerns, residents who are scheduled for court and/or release do not attend school that day at the Youth Home. Durham Public Schools educators work creatively and innovatively to keep the residents engaged and interested in learning.

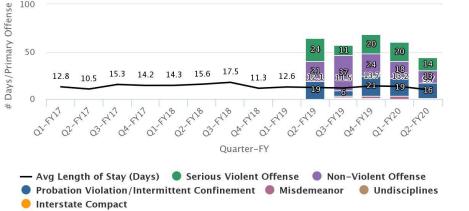


Measure description: This measure shows the average daily number of residents detained at the Youth Home. Juveniles are placed in the Youth Home through a Secure Custody Order from the Juvenile Court. A custody order is issued when a judge finds there is reasonable factual basis to believe that a juvenile committed an alleged offense and meets the criteria under GS. FA 574. The Youth Home does not control or have any input in court ordered detention by the juvenile justice system and courts. The court's decision to place a juvenile in detention involves many variables such as the alleged offense, the juvenile's criminal history, and the safety of the community. With the "Raise the Age" legislation implemented December 1, 2019, the Youth Home expects an increase in the average daily population in Q3 and Q4 of FY 2020. This new legislation allows teenagers 16 and 17 years of age to be charged as juveniles for certain offenses, excluding motor vehicle offenses.



Measure description: This measure shows the total number of juveniles admitted by the courts to the Youth Home. For a juvenile to be placed in detention, he/she must be between the ages of six and seventeen and placed through a Secure Custody Order from the Juvenile Court. The Youth Home provides a safe and secure environment for juveniles who are placed in detention. There may be several variables considered by the juvenile court prior to placing a juvenile in detention, one of which may be the need to protect the juvenile and/or the community. The Youth Home has no authority in the decision-making process as it relates to placing a juvenile in detention. The Youth Home also accepts juveniles for admission from surrounding counties when bed space is available. The "Raise the Age" (RTA) legislation which went into effect on December 1, 2019 may contribute to recent increases in admissions.





**Measure description:** The Youth Home population measure captures the average length of stay in days and the primary offense(s) committed by the juveniles who are court ordered to the detention facility. It is important to include the offenses committed with the average length of stay in days, to show how more serious offenses may affect how long the juvenile is court ordered to remain in detention. Categories of offenses include serious violent offense, non-violent offense, misdemeanor, probation violation/intermittent confinement, undisciplines, and interstate compact.